

<https://indico.cern.ch/conferenceDisplay.py?confId=254678>

**Attending:**

- FNAL - Jen, Luis, SeangChan, Dave
- CERN - Julian, Adli, Andrew Edgar

**Personel:**

- Oct 22 --> Oct 29 Julian (+Adli)
- Oct 29 --> Nov 4 Adli
- Edgar is gone Nov 8th now?? or are you officially gone on the 31st?
- John is gone Oct 23-Nov 11

**Agent issues**

- vocms235 was having couch issues today, they applied a patch and it has now been up for 3 hrs
  - ◆ couch processes matching out is our most common problem not sure if that was the issue with today's crashes - Luis will look into this to see if this was in fact the problem today
  - ◆ Error handler patch was applied, it has been tested, but this is it's first deployment on a production machine so we need to keep an extra close eye on this machine for the next few days.
  - ◆ failed job report numbers not matching properly maybe so SeangChan will keep an extra close eye on on things.
- vocms227 ErrorHandler problem - it's a connection problem
- vomcs202 (reprocessing agent): up un running
- vocms216 & 234 is re-installed are ready for jobs
- vocms201 & cmsrv112 is in drain for upgrades that will happen later this week
- RelVal is having same priority as MC so this should help our issue with RelVal taking all the slots at FNAL
- FNAL not getting any jobs: behaving normally
- WMAgent issues:
  - ◆ v0.9.82 deployed in vocms202, vocms235, cmsrv98, and vocms85. Next: vocms216, vocms234.
  - ◆ Oracle on vocms85
- disk full problem: warning patch is being tested
  - ◆ for now we still do not have the warning, but we have an alarm that we will be getting e-mail if the disk is filling
  - ◆ this will let us know if /data1 & /data starts to fill if it's /data1 there is nothing to clean,
  - ◆ SeangChan will update the twiki with information on what to do when the disk fills
  - ◆ Jen and Luis will ask Burt/Krista to put this same alarm for the FNAL machines at 90%
  - ◆ 113 is currently at 88% SeangChan will write up documation for cleanup/ Andrew will test it
- PhEDEx subscriptions issue: solved

**Workflow issues:**

- Workflow with massive fail - Input Data invalidation.
  - ◆ once the files were invalidated it moved along nicely and is now out of our hands
- We have a number of workflows that are not at 100%, but we've run ACDC and have no failures.
  - ◆ <https://cmslogbook.cern.ch/elog/Workflow+processing/10739>
  - ◆ Jacob requested that we give Luis and SeangChan a chance to look at these workflows and determine what happened before we move onto the recovery process
- we have made HUGE strides in understanding why WF's are getting stuck and having the stuck list back under control.. for now... please keep up the good work everyone! \* we need to work on/ start incorporateing Edgars' ideas for preventing stuck workflows in the first place.

**"backfill"**

- due to recent agent issues, and the fact that we currently do not have a lot of jobs running to keep sites busy Oli has requested that we run "backfill" which is basically running a known job over and over and over again to make sure that there are no stability issues
- the first 2 workflows are in: <https://cmslogbook.cern.ch/elog/Workflow+processing/10729>
  - ◆ we need to keep some end to end statistics
    - ◇ when was the WF submitted'
    - ◇ when did it end
    - ◇ how long did it take to ACDC to go through etc
    - ◇ we will treat these like normal WF's only when we are all done, we delete the outputs as we already have run the data.
  - ◆ as soon as one backfill WF is finished the next one goes in the idea is that we keep constant pressure on the sites to insure that there are no problems creeping up on us. We will start with just the T1's once we get that going smoothly we will add T2's \* query DAS for first and last events to go into a dataset to get the numbers

**Site Problems**

- All US T2 fail the xrootd-fallback SAM test
  - ◆ Need to understand why
- Issue with T2\_US\_Vanderbilt SAM availability
- We have started rolling out the SL6 workers in the FNAL cluster. All the test workflows ran but if you or anyone in dataops see any issues with FNAL, please let me or cmst1 know so we can take care of it asap.

cms-comp-ops-site-support-team (Site Support Team) <cms-comp-ops-site-support-team@cern.ch>

**Status on the the site-local-config.xml update:**

CMS Site	Contacted	Replied	Updated
T1_DE_KIT	Yes	Yes	Yes
T1_ES_PIC	Yes	Yes	Not yet
T1_FR_CCIN2P3	Yes	Not yet	Yes
T1_IT_CNAF	Yes	Yes	Not yet
T1_RU_JINR	Yes	Yes	Yes
T1_UK_RAL	Yes	Yes	Yes
T1_US_FNAL	Yes	Not yet	Not yet

**Sites currently not enable state:**

SITE	Status	Duration	Reason
T2_AT_Vienna	Waiting Room	1+ month(s)	HC + FTS evals
T2_ES_IFCA	Waiting Room	1 week(s)	SAM + FTS Evals
T2_GR_Ioannina	Waiting Room	1 month(s)	SAM + HC + FTS Evals
T2_IN_TIFR	Waiting Room	1+ week(s)	SAM Evals
T2_PK_NCP	Waiting Room	1+ month(s)	HC + FTS Evals
T2_PL_Swierk	Waiting Room	1 month(s)	FTS Evals
T2_RU ITEP	Waiting Room	1 week(s)	SAM + HC + FTS Evals
T2_RU_SINP	Morgue	1+ month	No change

Updated  
Jan/18/2021

**Ticket journal of last week:**

Ticket	CMS Site	Last update	Status	Subject
<a href="#">144936</a>	T2_US_Vanderbilt	Tuesday, 01/12	solved	CVMFS fail-over from Vanderbilt
<a href="#">148997</a>	T2_CN_Beijing	Thursday, 01/14	solved	Update CMS SE from dCache to D
<a href="#">149392</a>	T2_PL_Swierk	Thursday, 01/14	in progress	T2_PL_Swierk failing SAM WN-xr
<a href="#">149733</a>	T2_AT_Vienna	Wednesday, 01/13	solved	T2_AT_Vienna failing SAM WN-xr
<a href="#">149942</a>	T1_IT_CNAF	Tuesday, 01/12	closed	Transfer issues from your site
<a href="#">149966</a>	T2_TW_NCHC	Friday, 01/15	assigned	Transfers timing out from/to T
<a href="#">149969</a>	T2_RU_JINR	Tuesday, 01/12	solved	Jobs that were sent to T2_RU_J
<a href="#">150020</a>	T2_ES_IFCA	Monday, 01/11	closed	Both Squids at T2_ES_IFCA
<a href="#">150041</a>	T2_US_Nebraska	Wednesday, 01/13	closed	TFS transfer failure to T2_US_
<a href="#">150042</a>	T2_CN_Beijing	Wednesday, 01/13	closed	SAM WN-xrootd-access failing a
<a href="#">150077</a>	T2_US_Purdue	Monday, 01/11	unsolved	Pilots at T2_US_Purdue (Hadoop
<a href="#">150087</a>	T2_CN_Beijing	Thursday, 01/14	unsolved	SAM tests for one CE are not b
<a href="#">150106</a>	T2_RU_IHEP	Monday, 01/11	solved	StageOut Failures at T2_RU_IHE
<a href="#">150152</a>	T2_KR_KISTI	Thursday, 01/14	solved	Read/open error in your site
<a href="#">150170</a>	T2_DE_RWTH	Tuesday, 01/12	solved	Read/open error at your site
<a href="#">150175</a>	T2_IN_TIFR	Monday, 01/11	assigned	Transfer issues from your site

*Generated on  
18/Jan/2021  
(GMT)*

**Sites with open GGUS tickets:**

CMS Site	Number of Tickets	Tickets
<i>Generated on 18/Jan/2021 11:14:52 (GMT), Total number of tickets: 25</i>		
T0_CH_CSCS_HPC	2	<a href="#">149166</a> <a href="#">147830</a>
T2_AT_Vienna	1	<a href="#">149686</a>
T2_BE_IIHE	1	<a href="#">149789</a>
T2_BE_UCL	2	<a href="#">148354</a> <a href="#">149968</a>
T2_CN_Beijing	1	<a href="#">149976</a>
T2_FI_HIP	1	<a href="#">149930</a>
T2_FR_GRIF_IRFU	2	<a href="#">149150</a> <a href="#">150076</a>
T2_IN_TIFR	2	<a href="#">147831</a> <a href="#">150175</a>
T2_IT_Pisa	1	<a href="#">149791</a>
T2_PK_NCP	2	<a href="#">150075</a> <a href="#">149773</a>
T2_PL_Swierk	2	<a href="#">149392</a> <a href="#">147006</a>
T2_PT_NCG_Lisbon	2	<a href="#">149275</a> <a href="#">150074</a>
T2_RU ITEP	1	<a href="#">149999</a>
T2_TW_NCHC	1	<a href="#">149966</a>
T2_UK_London_Brunel	1	<a href="#">149955</a>
T2_US_MIT	1	<a href="#">150088</a>
T3_US_Rice	1	<a href="#">149315</a>
T3_US_UMD	1	<a href="#">149837</a>

Updated on: 2021-01-11 at 11:58:10 by HectorCamiloZambranoHernandez

- Any problem, email site support team list (while John is in vacation).

**AOB**

- resource control script had an error, there was an issue created that got into 9.28 but it hasn't really been fixed updating site information
    - ◆ needs to be patched in on all the agents
  - 227 errorhandler had a typo, that is fixed
  - certificate problems should not be shared with production agents this needs to be checked and verified that we are doing things
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This topic: CMSPublic > WorkflowTeamMeeting20131029

Topic revision: r4 - 2016-07-22 - StephanLammel



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