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Support contact in Emergency

In a need of emergency support from Databases Services, you can call the Computer Operators at 75011 and request to contact the Database experts.

Oracle support (non emergency)

In case of non critical problems with the databases, you are welcome to contact the support using:

- Service Now: https://cern.service-now.com/service-portal/
- E-mail - oracle.support@cernNOSPAMPLEASE.ch

Tools for users

- Schema copying with Data Pump

DB Web Utilities

- advanced search
- WebTopicList - all topics in alphabetical order
- WebChanges - recent topic changes in this web
- WebNotify - subscribe to an e-mail alert sent when topics change
- WebRss, WebAtom - RSS and ATOM news feeds of topic changes
- WebStatistics - listing popular topics and top contributors
- WebPreferences - preferences of this web

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