# Table of Contents

Welcome to the DB web

Available Information

Support contact in Emergency

Oracle support (non emergency)

Tools for users

DB Web Utilities
Welcome to the DB web

The CERN DB blog

DB Private (restricted access)

Available Information

- ServiceDocuments
- PostMortems
- Introduction to the DB blog
- MySQLforDrupal - MySQL service for Drupal - draft and ideas
- LCG Distributed Deployment of Databases (LCG 3D) project
- Upgrade to Oracle 11g:
  - Oracle physics databases (T0 and T1) upgrades to Oracle 11gR2 report
- The experiments' databases usage status ATLAS, CMS, WLCG, LHCb, COMPASS
- iSCSICinderManifesto
- Developing Oracle RESTful Services

Support contact in Emergency

In a need of emergency support from Databases Services, you can call the Computer Operators at 75011 and request to contact the Database experts.

Oracle support (non emergency)

In case of non critical problems with the databases, you are welcome to contact the support using:

- Service Now: https://cern.service-now.com/service-portal
- E-mail - oracle.support@cernNOSPAMPLEASE.ch

Tools for users

- Schema copying with Data Pump

DB Web Utilities

- advanced search
- WebTopicList - all topics in alphabetical order
- WebChanges - recent topic changes in this web
- WebNotify - subscribe to an e-mail alert sent when topics change
- WebRss, WebAtom - RSS and ATOM news feeds of topic changes
- WebStatistics - listing popular topics and top contributors
- WebPreferences - preferences of this web

This topic: DB > WebHome
Topic revision: r26 - 2017-11-29 - NiloChinchilla

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