

## DSA1.4.1 - Annual Maintenance and Support Report

Annual Maintenance and Support Report: This report contains a consolidate view of the results of all SA1 tasks with particular focus on the compliance with the established processes and procedures and the implementation of the Service Level Agreements with major customers. [month 12]

This deliverable provides an assessment of the year 1 implementation of

DSA1.2 - Software Release Plan [↗](#)

DSA1.1 - Software Maintenance and Support Plan [↗](#)

DSA1.3.1 - Software Maintenance Quality Control report [↗](#)

### Review tracking

- 22/04/11 ODT PDF ToC available for review
- 22/04/11 ODT PDF ToC sent to A. Aimar (SA2), M. Riedel (JRA1) and PEB for review; deadline 27/04
- 22/04/11 PO ToC comment: Include Y2 support, maintenance and release work plans
- 26/04/11 A. Aimar ToC comments received
- 28/04/11 J. Rybicki ToC comments received
- 18/05/11 (v0.3 odt) (v0.3 pdf) sent to A. Aimar, J. Rybicki , PEB for review; deadline 20/05
- 19/05/11 A. Aimar review received
- 19/05/11 J. Rybicki review received
- Revised document taking reviewers' comments into account expected 23/05
- 24/05/11 Update from F. Giacomini:  
No revised document available yet.  
A. Aimar should consider all his comments addressed.  
Ongoing discussion with J. Rybicki re his review comments.  
PO statement: The time of the writing of DSA141 is now; consequently it is a given that EMI 1 is released.
- 25/05/11 J. Rybicki accepted answers to his comments
- Pending revised deliverable from F. Giacomini 26/05
- 27/05/11 F. Giacomini sent v0.4 addressing reviewers' comments; deadline to accept or provide additional feedback 30/05
- 27/05/11 A. Aimar has accepted v0.4
- 27/05/11 J. Rybicki has accepted v0.4
- Final call for critical comments; deadline 30/05
- 28/05/11 PO comments received; critical comments related to alignment with SA2 QA report and KPIs
- Final pdf uploaded to CDS [↗](#)

### Reviewers

- Alberto Aimar (SA2, CERN)
- Jędrzej Rybicki (JRA1, JUELICH)
- PO

-- FloridaEstrella - 22-Apr-2011

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