

## MNA1.4.1 - Service Level Agreements in place

### Review tracking

- 14/04/2011 - EMI-EGI SLA signed
- 03/05/2011 - v1.0 sent to PEB for review
- Final pdf uploaded to CDS [↗](#)

### PEB Review comments

- 04/0511 - F. Giacomini noted the need for 'public version' of the SLA for project members; such that appropriate and timely support is available for EGI
- A. Di Meglio will create this document, including services, service levels, etc, and distribute within EMI. Savannah ticket created.

-- FloridaEstrella - 03-May-2011

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This topic: EMI > MilestoneMNA141

Topic revision: r5 - 2011-05-30 - unknown



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