

Error

You get this error:

```
CGSI-gSOAP: Error reading token data: Success
```

This means that the SRM server has dropped the connection.

Solution

Try to restart the srm server:

```
service srmv1 restart
```

If it doesn't help, the reasons can be :

- a security handshake problem
- a `grid-mapfile` or `gridmapdir` problem
- one of the server thread crashed (but, it has never been seen in production...)

Check :

- the `/var/log/srmv1/log` and `/var/log/srmv2/log` log files
- the permissions/contents of `grid-mapfile` and `gridmapdir`
- that all the DPM ports are open

Set the following environment variables :

```
$CGSI_TRACE=1  
$CGSI_TRACEFILE=/tmp/tracefile
```

and see if the error messages contained in `/tmp/tracefile` help.

Help !

If it still doesn't help, send the `/var/log/srmv1/log`, `/var/log/srmv2/log` and `/tmp/tracefile` to GGUS helpdesk (remove the NONSPAM !), as well as your investigations following the suggestions above.

-- SophieLemaitre - 05 Jul 2006

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