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SAM recalculation policy

- The spuriously reported A/R failures must have been due to problems in the monitoring infrastructure.
- The maximum delay for submission of GGUS tickets for recalculation must be respected: it is 10 days after the drafts of the availability reports were sent around by WLCG project office. Tickets submitted too late may be refused.
- A/R recalculation requests will be accepted if they are relevant to the site MoU commitment or concern time ranges of sufficient length:
  - For T1 sites:
    - if only the corrected A/R will meet the 97% threshold;
    - or if the total concerned time ranges exceed 20 hours.
  - For T2 sites:
    - if only the corrected A/R will meet the 95% threshold;
    - or if the total concerned time ranges exceed 20 hours.