

The Second Level Support must understand which service is causing the reported problem, go through the check-list for the corresponding service and take the appropriate action.

We maintain on the LCG Nodes [↗](#) page a complete list of all nodes we manage and what they are assigned for.

The list of alarms and operators procedure on them is in: LemonAlarmList

Important :

Remember to **call the operators** (75011) before rebooting any machine, so that they ignore the alarms.

- LFCSmokeTestAndActions
- FTSSmokeTestAndActions
- DPMSmokeTestAndActions
- CASTORSmokeTestAndActions
- ORACLESmokeTestAndActions
- GridftpMonitoringTestAndActions
- RGMASmokeTestAndActions
- VOMSSmokeTestAndActions
- TierOneSmokeTestAndActions

Daily procedure

- FTSDailyProcedure

-- DavidSmith - 12 Jul 2005

This topic: LCG > SecondLevelProcedure
Topic revision: r16 - 2005-10-21 - unknown



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