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Transfer Operations Weekly Castor

This is the weekly report for problems with Castor.

It should summarise the weekly issues that have been causing Castor problems.

9 Jun 2008

report 2008-06-03 - 2008-06-09

CERN-ALL trensfers:

[204] SOURCE during PREPARATION phase: [INVALID_PATH] No such file or directory *av. number - 1537 av. max - 1106 (CERN-STAR)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. number - 861 av. max - 488 (CERN-GRIDKA)*

ALL-CERN trensfers:

[306] failed to prepare Destination file in 180 seconds *av. number - 441 av. max - 103 (IN2P3-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 266 av. max - 151 (IN2P3-CERN)*

19 May 2008

report 2008-05-13 - 2008-05-19

CERN-ALL trensfers:

[204] SOURCE during PREPARATION phase: [INVALID_PATH] No such file or directory *av. number - 2324 av. max - 666 (CERN-RAL)*

[255] Failed on SRM get: Failed SRM get on [srm]; id=[id] call. Error is RequestFileStatus#[id] failed with error:[too many jobs in the queue] *av. number - 897 av. max - 872 (CERN-RAL)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. number - 622 av. max - 352 (CERN-GRIDKA)*

[365] Final error on SOURCE during TRANSFER phase: [TRANSFER_TIMEOUT] globus_ftp_client_size: Connection timed out *av. number - 37 av. max - 33 (CERN-GRIDKA)*

ALL-CERN trensfers:

[307] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_SUCCESS] . Attempting to abort the request also failed with: failed to abort request [id] on remote SRM. Don't retry since the transfer has been canceled *av. number - 73 av. max - 42 (BNL-CERN)*

[306] failed to prepare Destination file in 180 seconds *av. number - 1180 av. max - 549 (STAR-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 364 av. max - 155 (TRIUMF-CERN)*

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[320] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_UNDEF] . Attempting to abort the request also failed with: failed to abort request [id] on remote SRM *av. number - 33 av. max - 17 (BNL-CERN)*

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted *av. number - 239 av. max - 126 (BNL-CERN)*

[414] Final error on DESTINATION during PREPARATION phase: [USER] Too many threads busy with Castor at the moment *av. number - 402 av. max - 374 (BNL-CERN)*

5 May 2008

report 2008-04-29 - 2008-05-05

CERN-ALL transfers:

[96] Getting filesize failed. the server sent an error response: 500 500 Error: GSSEException: No valid credentials provided *av. day number - 2736 av. day max - 1461 (CERN-RAL)*

[164] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2145 Connection refused (errno=9, serrno=111) *av. day number - 683 av. day max - 661 (CERN-IN2P3)*

[204] SOURCE during PREPARATION phase: [INVALID_PATH] No such file or directory *av. day number - 778 av. day max - 757 (CERN-GRIDKA)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. day number - 76 av. day max - 76 (CERN-BNL)*

[96] Getting filesize failed. the server sent an error response: 500 500 Error: GSSEException: No valid credentials provided *av. day number - 5424 av. day max - 2825 (CERN-GRIDKA)*

ALL-CERN transfers:

[306] failed to prepare Destination file in 180 seconds *av. day number - 78 av. day max - 36 (STAR-CERN)*

14 April 2008

report 2008-04-08 - 2008-04-14

CERN-ALL transfers:

[96] Getting filesize failed. the server sent an error response: 500 500 Error: GSSEException: No valid credentials provided *av. day number - 5424 av. day max - 2825 (CERN-GRIDKA)*

ALL-CERN transfers:

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. day number - 126 av. day max - 65 (RAL-CERN)*

7 April 2008

report 2008-04-01 - 2008-04-07

CERN-ALL tnsfers:

[204] SOURCE during PREPARATION phase: [INVALID_PATH] No such file or directory *av. day number - 3647 av. day max - 1148 (CERN-SARA)*

ALL-CERN tnsfers:

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. day number - 73 av. day max - 21 (STAR-CERN)*

25 March 2008

report 2008-03-19 - 2008-03-25

CERN-ALL tnsfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. day number - 667 av. day max - 555 (CERN-TRIUMF)*

[164] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2145 Connection refused (errno=9, serrno=111) *av. day number - 1480 av. day max - 649 (CERN-IN2P3)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. day number - 479 av. day max - 448 (CERN-GRIDKA)*

ALL-CERN tnsfers:

[42] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2488 BAD ERROR NUMBER: 0 (errno=9, serrno=111) *av. day number - 351 av. day max - 351 (BNL-CERN)*

[306] failed to prepare Destination file in 180 seconds *av. day number - 1759 av. day max - 416 (IN2P3-CERN)*

17 March 2008

report 2008-03-11 - 2008-03-17

CERN-ALL tnsfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. day number - 12250 av. day max - 6131 (CERN-NDGF)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. day number - 1548 av. day max - 1548 (CERN-BNL)*

ALL-CERN tnsfers:

[306] failed to prepare Destination file in 180 seconds *av. day number - 83 av. day max - 26 (IN2P3-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. day number - 129 av. day max - 84 (STAR-CERN)*

10 March 2008

report 2008-03-04 - 2008-03-10

CERN-ALL trensfers:

[36] CastorStagerInterface.c:2145 Address already in use (errno=9, serrno=98) *av. day number - 1893 av. day max - 1436 (CERN-TRIUMF)*

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. day number - 8681 av. day max - 2544 (CERN-PIC)*

[76] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: SOAP-ENV:Client - Error writing data to request repository:Timed out *av. day number - 1447 av. day max - 1378 (CERN-IN2P3)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. day number - 9120 av. day max - 9120 (CERN-BNL)*

[315] SOURCE during PREPARATION phase: [CONNECTION] service timeout during [SrmGet] *av. day number - 64 av. day max - 64 (CERN-BNL)*

[405] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Is a directory (errno=0, serrno=0) *av. day number - 114 av. day max - 114 (CERN-BNL)*

ALL-CERN trensfers:

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. day number - 178 av. day max - 164 (BNL-CERN)*

29 Feb 2008

report 22.02 - 28.02

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. day number - 9467 av. day max - 2728 (CERN-NDGF)*

[131] FINAL:SRM_SOURCE: Failed on SRM get: Cannot Contact SRM Service. Error in srm__ping: SOAP-ENV:Server.userException - java.rmi.RemoteException: SRM Authorization failed; nested exception is: org.dcache.srm.SRMAuthorizationException: diskCacheV111.services.authorization.AuthorizationServiceException: authRequestID [id] Message to gPlazma timed out for authentication of [info] 2991 and role null% *av. day number - 136 av. day max - 136 (CERN-NDGF)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. day number - 3512 av. day max - 1862 (CERN-IN2P3)*

ALL-CERN trensfers:

[306] failed to prepare Destination file in 180 seconds *av. day number - 459 av. day max - 317 (BNL-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. day number - 332 av. day max - 318 (IN2P3-CERN)*

22 Feb 2008

report 15.02 - 21.02

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. day number - 12735 av. day max - 2219 (CERN-PIC)*

[77] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: SOAP-ENV:Client - RequestRegister.c:182 request record not found in spool, open([address]) and open([address]) failed: Timed out (errno=0, serrno=1004)% *nav. day umber - 1746 av. day max - 1234 (CERN-INFN)*

[131] FINAL:SRM_SOURCE: Failed on SRM get: Cannot Contact SRM Service. Error in srm__ping: SOAP-ENV:Server.userException - java.rmi.RemoteException: SRM Authorization failed; nested exception is: org.dcache.srm.SRMAuthorizationException: diskCacheV111.services.authorization.AuthorizationServiceException: authRequestID [id] Message to gPlazma timed out for authentication of [info] 2991 and role null% *av. day number - 1758 av. day max - 1758 (CERN-IN2P3)*

[133] FINAL:SRM_SOURCE: Failed on SRM get: Cannot Contact SRM Service. Error in srm__ping: SOAP-ENV:Server.userException - java.lang.NullPointerException *av. day number - 2317 av. day max - 2317 (CERN-IN2P3)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. day number - 386 av. day max - 176 (CERN-GRIDKA)*

[344] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=98, serrno=0) *av. day number - 68 av. day max - 68 (CERN-GRIDKA)*

[352] SOURCE during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmGet] failed: SOAP-ENV:Client - Operation now in progress *av. day number - 1225 av. day max - 1225 (CERN-GRIDKA)*

[393] FINAL:SOURCE: [SrmPing] failed: SOAP-ENV:Client - CGSI-gSOAP: Could NOT load client credentials *av. day number - 3437 av. day max - 3437 (CERN-BNL)*

ALL-CERN trensfers: [309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. day number - 572 av. day max - 153 (IN2P3-CERN)*

17 Feb 2008

report 8.02 - 14.02

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. day number - 37 av. day max - 36 (CERN-TRIUMF)*

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[96] Getting filesize failed. the server sent an error response: 500 500 Error: GSSException: No valid credentials provided *av. day number - 209 av. day max - 204 (CERN-TRIUMF)*

[111] the server sent an error response: 550 550 [adres]Connection reset by peer. *av. day number - 1043 av. day max - 1043 (CERN-TRIUMF)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. day number - 11867 av. day max - 4855 (CERN-BNL)*

[352] SOURCE during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmGet] failed: SOAP-ENV:Client - Operation now in progress *av. day number - 429 av. day max - 429 (CERN-BNL)*

[353] SOURCE during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmGet] failed: SOAP-ENV:Client - Success *av. day number - 125 av. day max - 125 (CERN-BNL)*

[380] Final error on SOURCE during PREPARATION phase: [GENERAL_FAILURE]
CastorStagerInterface.c:2162 Unknown error 1718 (errno=0, serrno=0) *av. day number - 74 av. day max - 74 (CERN-BNL)*

ALL-CERN trensfers:

[306] failed to prepare Destination file in 180 seconds *av. day number - 349 av. day max - 129 (STAR-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. day number - 306 av. day max - 192 (STAR-CERN)*

14 Dec 2007

report 8.12 - 14.12

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 4292 av. max - 1159 (CERN-SARA)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. number - 958 av. max - 543 (CERN-BNL)*

ALL-CERN trensfers:

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 796 av. max - 248 (SARA-CERN)*

23 Nov 2007

report 17.11 - 23.11

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 3024 av. max - 2065 (CERN-TRIUMF)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. number - 2501 av. max - 789 (CERN-IN2P3)*

[380] Final error on SOURCE during PREPARATION phase: [GENERAL_FAILURE]
CastorStagerInterface.c:2162 Unknown error 1718 (errno=0, serrno=0) *av. number - 1004 av. max - 310 (CERN-IN2P3)*

ALL-CERN transfers:

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 344 av. max - 124 (PIC-CERN)*

16 Nov 2007

report 10.11 - 16.11

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162
Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 5324 av. max - 3265 (CERN-TRIUMF)*

[110] the server sent an error response: 550 550 [addres]: Connection refused *av. number - 800 av. max - 566 (CERN-RAL)*

[111] the server sent an error response: 550 550 [addres]Connection reset by peer. *av. number - 721 av. max - 721 (CERN-RAL)*

[116] a system call failed (Connection reset by peer) *av. number - 277 av. max - 198 (CERN-NDGF)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. number - 4501 av. max - 2789 (CERN-GRIDKA)*

[315] SOURCE during PREPARATION phase: [CONNECTION] service timeout during [SrmGet] *av. number - 1130 av. max - 1129 (CERN-GRIDKA)*

[380] Final error on SOURCE during PREPARATION phase: [GENERAL_FAILURE]
CastorStagerInterface.c:2162 Unknown error 1718 (errno=0, serrno=0) *av. number - 1309 av. max - 1309 (CERN-BNL)*

ALL-CERN transfers:

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 644 av. max - 326 (PIC-CERN)*

[349] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Permission denied (errno=, serrno=) *number - 120 max - 120 (STAR-CERN)*

9 Nov 2007

report 3.11 - 9.11

CERN-ALL transfers:

23 Nov 2007

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162
Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 2607 av. max - 453*
(CERN-PIC)

[110] the server sent an error response: 550 550 [addres]: Connection refused *av. number - 103 av. max - 75*
(CERN-GRIDKA)

[131] FINAL:SRM_SOURCE: Failed on SRM get: Cannot Contact SRM Service. Error in srm__ping:
SOAP-ENV:Server.userException - java.rmi.RemoteException: SRM Authorization failed; nested exception
is: org.dcache.srm.SRMAuthorizationException:
diskCacheV111.services.authorization.AuthorizationServiceException: authRequestID [id] Message to
gPlazma timed out for authentication of [info] 2991 and role null% *av. number - 144 av. max - 144*
(CERN-GRIDKA)

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180
seconds *av. number - 162 av. max - 159 (CERN-BNL)*

[359] SOURCE during PREPARATION phase: [GENERAL_FAILURE] cannot continue since no size has
been returned after PrepareToGet or SrmStat *av. number - 206 av. max - 206 (CERN-BNL)*

[380] Final error on SOURCE during PREPARATION phase: [GENERAL_FAILURE]
CastorStagerInterface.c:2162 Unknown error 1718 (errno=0, serrno=0) *av. number - 288 av. max - 288*
(CERN-BNL)

ALL-CERN transfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *av. number - 263 av. max - 114 (FNAL-CERN)*

[306] failed to prepare Destination file in 180 seconds *av. number - 143 av. max - 67 (STAR-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM
[srm]. Givin' up after 3 tries *av. number - 7785 av. max - 1727 (PIC-CERN)*

2 Nov 2007

report 27.10 - 2.11

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162
Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 2022 av. max - 369*
(CERN-RAL)

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180
seconds *av. number - 148 av. max - 92 (CERN-GRIDKA)*

ALL-CERN transfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *av. number - 421 av. max - 248 (STAR-CERN)*

[321] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] destination file failed on the
SRM with error [SRM_FAILURE] *av. number - 152 max - av. 53 (ASCC-CERN)*

[306] failed to prepare Destination file in 180 seconds *av. number - 1472 av. max - 482 (STAR-CERN)*

[118] the server sent an error response: 550 550 [adres] not a plain file. *av. number - 218 av. max - 107 (ASCC-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 4326 av. max - 1416 (IN2P3-CERN)*

[356] DESTINATION during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmPut] failed: SOAP-ENV:Client - initFileStatuses: cannot create path [path]Permission denied *av. number - 124 av. max - 124 (FNAL-CERN)*

26 Oct 2007

report 20.10 - 26.10

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 2798 av. max - 779 (CERN-RAL)*

[78] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: SOAP-ENV:Client - Operation now in progress *av. number - 710 av. max - 687 (CERN-INFN)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. number - 550 av. max - 313 (CERN-BNL)*

ALL-CERN transfers:

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 845 av. max - 281 (FNAL-CERN)*

[356] DESTINATION during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmPut] failed: SOAP-ENV:Client - initFileStatuses: cannot create path [path]Permission denied *av. number - 844 av. max - 665 (INFN-CERN)*

19 Oct 2007

report 13.10 - 19.10

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 6028 av. max - 2008 (CERN-PIC)*

[81] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [adres]. Error is CastorStagerInterface.c:2095 Communication error (errno=9, serrno=1018) *av. number - 1117 av. max - 717 (CERN-NDGF)*

[116] a system call failed (Connection reset by peer) *av. number - 128 av. max - 106 (CERN-INFN)*

[286] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [adres] ; id=[id] call. Error is

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CastorStagerInterface.c:2145 Internal error (errno=0, serrno=1015) *av. number - 967 av. max - 820*
(CERN-BNL)

ALL-CERN transfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *av. number - 1060 av. max - 529 (STAR-CERN)*

[306] failed to prepare Destination file in 180 seconds *av. number - 2098 av. max - 1006 (STAR-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM
[srm]. Givin' up after 3 tries *av. number - 1480 av. max - 577 (STAR-CERN)*

5 Oct 2007

report 29.09 - 5.10

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162
Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 5454 av. max - 1347*
(CERN-SARA)

[111] the server sent an error response: 550 550 [adres]Connection reset by peer. *av. number - 316 av. max - 253 (CERN-BNL)*

ALL-CERN transfers:

[118] the server sent an error response: 550 550 [adres] not a plain file. *av. number - 241 av. max - 198*
(STAR-CERN)

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM
[srm]. Givin' up after 3 tries *av. number - 1674 av. max - 745 (STAR-CERN)*

28 Sep 2007

report 22.09 - 28.08

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162
Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 7780 av. max - 2125*
(CERN-INFN)

[116] a system call failed (Connection reset by peer) *av. number - 890 av. max - 886 (CERN-INFN)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180
seconds *av. number - 80 av. max - 62 (CERN-GRIDKA)*

ALL-CERN transfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *av. number - 29 av. max - 15 (PIC-CERN)*

[306] failed to prepare Destination file in 180 seconds *av. number - 41 av. max - 10 (BNL-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 686 av. max - 324 (SARA-CERN)*

21 Sep 2007

report 15.09 - 21.08

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *av. number - 4954 av. max - 3258 (CERN-PIC)*

[76] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: SOAP-ENV:Client - Error writing data to request repository:Timed out *av. number - 1981 av. max - 1809 (CERN-INFN)*

[110] the server sent an error response: 550 550 [adres]: Connection refused *av. number - 22 av. max - 10 (CERN-INFN)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *av. number - 68 av. max - 55 (CERN-ASCC)*

ALL-CERN trensfers:

[306] failed to prepare Destination file in 180 seconds *av. number - 1325 av. max - 255 (BNL-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *av. number - 1572 av. max - 1021 (IN2P3-CERN)*

[356] DESTINATION during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmPut] failed: SOAP-ENV:Client - initFileStatuses: cannot create path [path]Permission denied *av. number - 29 av. max - 15 (IN2P3-CERN)*

14 Sep 2007

report 08.09 - 14.08

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *number - 17064 max - 4761 (CERN-INFN)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 1351 max - 1350 (CERN-BNL)*

[359] SOURCE during PREPARATION phase: [GENERAL_FAILURE] cannot continue since no size has been returned after PrepareToGet or SrmStat *number - 33 max - 33 (CERN-BNL)*

ALL-CERN trensfers:

[118] the server sent an error response: 550 550 [adres] not a plain file. *number - 607 max - 568*

28 Sep 2007

(FNAL-CERN)

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *number - 550 max - 332 (GRIDKA-CERN)*

[356] DESTINATION during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmPut] failed: SOAP-ENV:Client - initFileStatuses: cannot create path [path]Permission denied *number - 31 max - 19 (IN2P3-CERN)*

7 Sep 2007

report 01.09 - 07.08

CERN-ALL tnsfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *number - 3392 max - 1018 (CERN-TRIUMF)*

[286] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [adres] ; id=[id] call. Error is CastorStagerInterface.c:2145 Internal error (errno=0, serrno=1015) *number - 8694 max - 8237 (CERN-PIC)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 99 max - 61 (CERN-BNL)*

ALL-CERN tnsfers:

21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507 Device or resource busy (errno=0, serrno=0) *number - 30 max - 18 (ASCC-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *number - 1025 max - 676 (ASCC-CERN)*

[356] DESTINATION during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmPut] failed: SOAP-ENV:Client - initFileStatuses: cannot create path [path]Permission denied *number - 536 max - 476 (IN2P3-CERN)*

31 Aug 2007

report 25.08 - 31.08

CERN-ALL tnsfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *number - 2968 max - 2082 (CERN-PIC)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 120 max - 91 (CERN-ASCC)*

ALL-CERN tnsfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507 Device or resource busy (errno=0, serrno=0) *number - 38 max - 29 (RAL-CERN)*

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[118] the server sent an error response: 550 550 [addres] not a plain file. *number - 29 max - 15 (FNAL-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *number - 3270 max - 2842 (ASCC-CERN)*

[349] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507 Permission denied (errno=, serrno=) *number - 48 max - 48 (FNAL-CERN)*

[356] DESTINATION during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmPut] failed: SOAP-ENV:Client - initFileStatuses: cannot create path [path]Permission denied *number - 403 max - 251 (IN2P3-CERN)*

24 Aug 2007

report 18.08 - 24.08

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *number - 1230 max - 467 (CERN-TRIUMF)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 350 max - 350 (CERN-BNL)*

ALL-CERN trensfers:

[118] the server sent an error response: 550 550 [addres] not a plain file. *number - 37 max - 37 (FNAL-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *number - 4760 max - 4171 (ASCC-CERN)*

[356] DESTINATION during PREPARATION phase: [REQUEST_FAILURE] [SRM_FAILURE] [SrmPut] failed: SOAP-ENV:Client - initFileStatuses: cannot create path [path]Permission denied *number - 227 max - 148 (STAR-CERN)*

17 Aug 2007

report 11.08 - 17.08

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *number - 3093 max - 1182 (CERN-RAL)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 695 max - 695 (CERN-BNL)*

ALL-CERN trensfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507 Device or resource busy (errno=0, serrno=0) *number - 79 max - 78 (INFN-CERN)*

[42] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2488 BAD ERROR NUMBER: 0 (errno=9, serrno=111) *number - 76 max - 76 (INFN-CERN)*

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[82] Transfer failed. ERROR a system call failed (Connection timed out) *number - 31 max - 31 (INFN-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *number - 704 max - 323 (IN2P3-CERN)*

[349] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507 Permission denied (errno=, serrno=) *number - 257 max - 257 (FNAL-CERN)*

10 Aug 2007

report 04.08 - 10.08

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *number - 1175 max - 311 (CERN-SARA)*

[76] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: SOAP-ENV:Client - Error writing data to request repository:Timed out *number - 65 max - 52 (CERN-SARA)*

ALL-CERN trensfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507 Device or resource busy (errno=0, serrno=0) *number - 119 max - 108 (INFN-CERN)*

[42] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2488 BAD ERROR NUMBER: 0 (errno=9, serrno=111) *number - 99 max - 22 (BNL-CERN)*

[82] Transfer failed. ERROR a system call failed (Connection timed out) *number - 24 max - 24 (INFN-CERN)*

3 Aug 2007

report 28.07 - 3.08

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0) *number - 779 max - 217 (CERN-INFN)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 1085 max - 1085 (CERN-BNL)*

ALL-CERN trensfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507 Device or resource busy (errno=0, serrno=0) *number - 137 max - 135 (INFN-CERN)*

27 Jul 2007

report 07.22 - 13.27

CERN-ALL trensfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162

Required tape segments are not all accessible (errno=0, serrno=0) *number - 9548 max - 5538 (CERN-IN2P3)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 1948 max - 1948 (CERN-BNL)*

ALL-CERN transfers:

22 Jul 2007

report 07.16 - 07.22

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162
Required tape segments are not all accessible (errno=0, serrno=0) *number - 12535 max - 4413 (CERN-IN2P3)*

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds *number - 975 max - 975 (CERN-ASCC)*

ALL-CERN transfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *number - 73 max - 64 (INFN-CERN)*

13 Jul 2007

report 07.07 - 13.07

CERN-ALL transfers:

ALL-CERN transfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *number - 114 max - 109 (INFN-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries *number - 85 max - 48 (INFN-CERN)*

6 Jul 2007

report 30.06 - 06.07

CERN-ALL transfers:

[75] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2162
Required tape segments are not all accessible (errno=0, serrno=0) *number - 320 max - 132 (CERN-STAR)*

ALL-CERN transfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *number - 77 max - 71 (INFN-CERN)*

[42] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2488
BAD ERROR NUMBER: 0 (errno=9, serrno=111) *number - 64 max - 42 (INFN-CERN)*

27 Jul 2007

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[306] failed to prepare Destination file in 180 seconds *number - 95 max - 78 (INFN-CERN)*

+ Today was unsheduled castor downtime wich produce errors:

[32] SOURCE during PREPARATION phase: [INVALID_PATH] specified file(s) does not exist

[164] SOURCE during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2145
Connection refused (errno=9, serrno=111)

[315] SOURCE during PREPARATION phase: [CONNECTION] service timeout during [SrmGet]

[306] failed to prepare Destination file in 180 seconds

[42] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2488
BAD ERROR NUMBER: 0 (errno=9, serrno=111)

and other [8] the server sent an error response: 425 425 Can't open data connection. timed out() failed.

29 Jun 2007

report 23.06 - 29.06

ALL-CERN trensfers:

[21] DESTINATION during PREPARATION phase: [GENERAL_FAILURE] CastorStagerInterface.c:2507
Device or resource busy (errno=0, serrno=0) *number - 71 max - 71 (INFN-CERN)*

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM
[srm]. Givin' up after 3 tries *number - 95 max - 61 (RAL-CERN)*

CERN-ALL trensfers:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180
seconds *number - 1246 max - 436 (CERN-GRIDKA)*

15 Jun 2007

report 09.06 - 15.06

*Castor Atlas upgrade

ALL-CERN trensfers:

[21] Failed SRM put on [address]; Error is CastorStagerInterface.c:2457 Device or resource busy *number - 311 max - 175 (PIC-CERN)*

[25] FINAL:SRM_DEST: Failed on SRM put: SRM getRequestStatus timed out on put *number - 147 max - 37 (INFN-CERN)*

[42] FINAL:SRM_DEST: Failed on SRM put: Failed SRM put on [addres] call. Error is
CastorStagerInterface.c:2438 BAD ERROR NUMBER: 0 (errno=0, serrno=1015) *number - 3021 max - 1590 (BNL-CERN)*

CERN-ALL trensfers:

6 Jul 2007

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[31] Failed on SRM get: SRM getRequestStatus timed out on get *number - 2608 max - 2216 (CERN-BNL)*

[34] Failed on SRM get: Failed SRM get on [address] no TURL retrieved for [address] *number - 280 max - 280 (CERN-BNL)*

[284] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [address] ; id=[id] call. Error is CastorStagerInterface.c:2145 Connection refused (errno=9, serrno=111)% *number - 104 max - 83 (CERN-BNL)*

8 Jun 2007

report 01.06 - 07.06

ALL-CERN transfers:

[91] strFINAL:SRM_DEST: Failed on SRM put: Failed SRM put on [address] Error is CastorStagerInterface.c:2457 Internal error (errno=0, serrno=0) *number - 4654 max - 4225 (PIC-CERN)*

[22] Failed SRM put on [address]; Error is CastorStagerInterface.c:[NUMBER] Permission denied *number - 2915 max - 1964 (PIC-CERN)*

[26] FINAL:SRM_DEST: Failed on SRM put: Cannot Contact SRM Service. Error in srm__ping: SOAP-ENV:Client - CGSI-gSOAP: Could not open connection !; also failing to do 'advisoryDelete' on target.% *number - 1693 max - 700 (INFN-CERN)*

[130] FINAL:SRM_DEST: Failed on SRM put: Failed To Put SURL. Error in srm__put: SOAP-ENV:Server.userException - java.rmi.RemoteException: SRM Authorization failed; nested exception is: org.dcache.srm.SRMAuthorizationException: diskCacheV111.services.authorization.AuthorizationServiceException: authRequestID [id] Message to gPlazma timed out for authentication of [info] Lassnig and role null; also failing to do 'advisoryDelete' on target *number - 734 max - 690 (INFN-CERN)*

CERN-ALL transfers:

[31] Failed on SRM get: SRM getRequestStatus timed out on get *number - 2678 max - 1788 (CERN-RAL)*

[36] Failed SRM get on [address] Error is CastorStagerInterface.c:[number] Address already in use *number - 1783 max - 658 (CERN-RAL)*

[68] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: SOAP-ENV:Client - CGSI-gSOAP: Error reading token data: Connection reset by peer *number - 1104 max - 1028 (CERN-GRIDKA)*

[75] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [address]. Error is CastorStagerInterface.c:2112 Required tape segments are not all accessible (errno=0, serrno=0) *number - 978 max - 978 (CERN-STAR)*

[164] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [address]; id=[id] call. Error is CastorStagerInterface.c:2095 Connection refused (errno=9, serrno=111) *number - 801 max - 801 (CERN-INFN)*

[53] FINAL:SRM_SOURCE: Failed on SRM get: Cannot Contact SRM Service. Error in srm__ping: SOAP-ENV:Client - CGSI-gSOAP: Error reading token data: Connection reset by peer *number - 571 max - 562 (CERN-PIC)*

[35] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: service timeout.
number - 437 max - 208 (CERN-PIC)

1 Jun 2007

report 25.05 - 30.05

ALL-CERN transfers:

[22] Failed SRM put on [address]; Error is CastorStagerInterface.c:[NUMBER] Permission denied *number - 3837 max - 3200 (PIC-CERN)*

[26] FINAL:SRM_DEST: Failed on SRM put: Cannot Contact SRM Service. Error in srm__ping:
SOAP-ENV:Client - CGSI-gSOAP: Could not open connection !; also failing to do 'advisoryDelete' on
target.% *number - 1950 max - 874 (INFN-CERN)*

[91] strFINAL:SRM_DEST: Failed on SRM put: Failed SRM put on [address] Error is
CastorStagerInterface.c:2457 Internal error (errno=0, serrno=0) *number - 571 max - 337 (TRIUMF-CERN)*

CERN-ALL transfers:

[31] Failed on SRM get: SRM getRequestStatus timed out on get *number - 5954 max - 5669 (CERN-INFN)*

[33] Failed on SRM get on [address] Error is CastorStagerInterface.c:[number] Internal error *number - 524
max - 524 (CERN-BNL)*

[35] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: service timeout.
number - 8767 max - 5706 (CERN-IN2P3)

31 May 2007

From 11:00 to 13:00. we've see a lot of problems:

[45] FINAL:SRM_SOURCE: Failed on SRM get: Cannot Contact SRM Service. Error in srm__ping:
SOAP-ENV:Client - CGSI-gSOAP: Could not open connection

on channels: CERN-ASCC; CERN-GRIDKA; CERN-IN2P3; CERN-INFN; CERN-NDGF; CERN-PIC;
CERN-RAL; CERN-SARA; CERN-STAR;

*Replay: There seems to have been a simultaneous outage of all 10 srm-v1 nodes (lxb6021-30) this afternoon
starting at ~May 31 13:32:18. The nodes finally got a no-contact alarm at 14:21:19 and as far as I can see
they were rebooted soon after and the service was restored at ~14:50. I do not know what triggered this
problem but we are following it up.*

30 May 2007

From 7:00 to 8:00 we've see a lot of problems:

[301] Failed SRM get on <http://srm.cern.ch:8443/srm/managerv1> ; id=970393031 call. Error is
CastorStagerInterface.c:2162 Required tape segments are not all accessible (errno=0, serrno=0)

on channels: CERN-BNL; CERN-GRIDKA; CERN-INFN; CERN-NDGF; CERN-PIC; CERN-SARA;
CERN-TRIUMF;

25 May 2007

report 18.05 - 24.05

ALL-CERN transfers:

[26] FINAL:SRM_DEST: Failed on SRM put: Cannot Contact SRM Service. Error in srm__ping: SOAP-ENV:Client - CGSI-gSOAP: Could not open connection !; also failing to do 'advisoryDelete' on target.*% number - 9403 max - 4915 (STAR-CERN)*

[130] FINAL:SRM_DEST: Failed on SRM put: Failed To Put SURL. Error in srm__put: SOAP-ENV:Server.userException - java.rmi.RemoteException: SRM Authorization failed; nested exception is: org.dcache.srm.SRMAuthorizationException: diskCacheV111.services.authorization.AuthorizationServiceException: authRequestID [id] Message to gPlazma timed out for authentication of [info] Lassnig and role null; also failing to do 'advisoryDelete' on target *number - 7491 max - 7491 (INFN-CERN)*

[89] FINAL:SRM_DEST: Failed on SRM put: Failed To Put SURL. Error in srm__put: SOAP-ENV:Client - Operation now in progress *number - 3611 max - 3611 (STAR-CERN)*

[91] strFINAL:SRM_DEST: Failed on SRM put: Failed SRM put on [address] Error is CastorStagerInterface.c:2457 Internal error (errno=0, serrno=0) *number - 1133 max - 1125 (STAR-CERN)*

CERN-ALL transfers:

[31] Failed on SRM get: SRM getRequestStatus timed out on get *number - 27820 max - 27713 (CERN-RAL)*

[33] Failed on SRM get on [address] Error is CastorStagerInterface.c:[number] Internal error *number - 4039 max - 3598 (CERN-PIC)*

[35] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: service timeout. *number - 2935 max - 2340 (CERN-PIC)*

[53] FINAL:SRM_SOURCE: Failed on SRM get: Cannot Contact SRM Service. Error in srm__ping: SOAP-ENV:Client - CGSI-gSOAP: Error reading token data: Connection reset by peer *number - 639 max - 496 (CERN-PIC)*

18 May 2007

These tickets were closed due to new strategy for displaying errors:

21685 [↗](#) - (2007.05.09) FTS transfer - "Operation now in progress" problem on site CERN-PROD

vo: atlas, cms, lhcb

[78] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: SOAP-ENV:Client

21647 [↗](#) - (2007.05.08) Transfer problems between sites INFN-T1 and CERN-PROD

vo: atlas, cms, lhcb

[3] FINAL:TRANSFER: Transfer failed. ERROR globus_l_ftp_control_read_cb: Error while searching fo

21590 [↗](#) - (2007.05.07) FTS transfer - "file does not exist" problem on site CERN-PROD

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vo: atlas

```
[32] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on httpg://srm.cern.ch:8443/srm/managerv
id=799212971 call. Error is specified file(s) does not exist
```

21464 [↗](#) - (2007.05.03) FTS transfer - "service timeout" - SRM problem on site CERN-PROD

vo: atlas, lhcb

```
[35] FINAL:SRM_SOURCE: Failed on SRM get: Failed To Get SURL. Error in srm__get: service timeout
```

20790 [↗](#) - (2007.04.13) FTS transfer - SRM problem on site CERN-PROD

*vo: **

**-CERN*

```
[21] FINAL:SRM_DEST: Failed on SRM put: Failed SRM put on [addres] ; id=[id] call.
Error is CastorStagerInterface.c:2507 Device or resource busy (errno=0, serrno=0)
[19] FINAL:SRM_DONE_DEST: failing to do 'setDone' on target SRM
[25] FINAL:SRM_DEST: Failed on SRM put: SRM getRequestStatus timed out on put
[31] FINAL:SRM_SOURCE: Failed on SRM get: SRM getRequestStatus timed out on get
[285] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [addres] ; id=[id] call.
Error is CastorStagerInterface.c:2162 Timed out (errno=0, serrno=0)
[34] FINAL:SRM_SOURCE: Failed on SRM get: Failed SRM get on [srm] ; id=[id] call, no TURL retriev
```

Report for week starting 16/05/2007

First report: started collecting on May 21th.

Last edit: AlexanderUzhinskiy on 2008-06-09 - 14:17

Number of topics: 1

Maintainer: GavinMcCance

This topic: LCG > TransferOperationsWeeklyCastor

Topic revision: r49 - 2008-06-09 - AlexanderUzhinskiy



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