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Transfer Service Weekly Reports

This is the weekly report for the Joint Operations Meeting, tracking open issues on the WLCG transfer service.

The report should include a summary of transfer activity per experiment and per site. It should also summarise the weekly issues that have been causing problems on the transfer service.

There are weekly reports archives [WeeklyReportsArchives2007](#)

27 Oct 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

Report about an general problems

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[306] failed to prepare Destination file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

20 Oct 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[306] failed to prepare Destination file in 180 seconds

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[11] an end-of-file was reached

29 Sep 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

Report about an general problems

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[306] failed to prepare Destination file in 180 seconds

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[427] Final error on DESTINATION during PREPARATION phase: [GENERAL_FAILURE] stage_put error: Unknown internal error

22 Sep 2008

1 tickets have been opened and 0 have been moved from last week.

1 ticket has been SOLVED OK

Report about an general problems

Frequently errors:

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[11] an end-of-file was reached

15 Sep 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

Report about FZK, INFN and IN2P3 sites

Frequently errors:

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[11] an end-of-file was reached

8 Sep 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

Report about FZK, INFN and IN2P3 sites

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

18 Aug 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about BNL and IN2P3 sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[365] Final error on SOURCE during TRANSFER phase: [TRANSFER_TIMEOUT] globus_ftp_client_size: Connection timed out

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

11 Aug 2008

1 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

4 Aug 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about RAL and BNL

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

27 July 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about IN2P3

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[11] an end-of-file was reached

21 July 2008

0 tickets have been opened and 1 have been moved from last week.

1 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about IN2P3 and BNL

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

14 July 2008

1 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, BNL and INFN sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM

[srm]. Givin' up after 3 tries

23 June 2008

0 tickets have been opened and 0 have been moved from last week.

2 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, BNL and IN2P3 sites

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[11] an end-of-file was reached

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

16 June 2008

2 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, INFN-T1 and IN2P3 sites

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[306] failed to prepare Destination file in 180 seconds

[11] an end-of-file was reached

9 June 2008

1 tickets have been opened and 0 have been moved from last week.

1 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, INFN-T1 and PIC sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[306] failed to prepare Destination file in 180 seconds

[11] an end-of-file was reached

2 June 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK and INFN-T1 sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[306] failed to prepare Destination file in 180 seconds

[365] Final error on SOURCE during TRANSFER phase: [TRANSFER_TIMEOUT] globus_ftp_client_size: Connection timed out

26 May 2008

1 tickets have been opened and 0 have been moved from last week.

1 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about SARA, RAL, IN2P3 and INFN sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[306] failed to prepare Destination file in 180 seconds

[332] DESTINATION during FINALIZATION phase: [GENERAL_FAILURE] failed to complete PrepareToPut request [id] on remote SRM [srm]: [SRM_FAILURE]]. The PrepareToPut request has been successfully aborted

19 May 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about IN2P3, SARA and BNL sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[413] Final error on DESTINATION during PREPARATION phase: [FILE_EXISTS] at [date] state Failed : file exists

[417] Final error on SOURCE during PREPARATION phase: [CONNECTION] [srm2__srmPrepareToGet] failed: SOAP-ENV:Client - CGSI-gSOAP: Error reading token data header: Connection closed

12 May 2008

1 tickets have been opened and 0 have been moved from last week.

1 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[204] SOURCE during PREPARATION phase: [INVALID_PATH] No such file or directory

[306] failed to prepare Destination file in 180 seconds

5 May 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[306] failed to prepare Destination file in 180 seconds

[399] Final error on TRANSFER during TRANSFER phase: [GRIDFTP] the server sent an error response: 426 426 Transfer aborted (Unexpected Exception : java.lang.InterruptedExce

28 Apr 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[306] failed to prepare Destination file in 180 seconds

21 Apr 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, IN2P3 and INFN sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[306] failed to prepare Destination file in 180 seconds

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

14 Apr 2008

0 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

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[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[32] SOURCE during PREPARATION phase: [INVALID_PATH] specified file(s) does not exist

7 Apr 2008

1 tickets have been opened and 0 have been moved from last week.

1 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about IN2P3 and PIC sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[397] Final error on DESTINATION during PREPARATION phase: [GENERAL_FAILURE] RequestFileStatus#[id] failed with error:[at [date] state Failed : file exists]

31 Mar 2008

0 tickets have been opened and 1 have been moved from last week.

1 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, PIC and SARA sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[306] failed to prepare Destination file in 180 seconds

14 Apr 2008

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

25 Mar 2008

0 tickets have been opened and 1 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, IN2P3 and NDGF sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[306] failed to prepare Destination file in 180 seconds

[362] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] globus_gass_copy_register_url_to_url: Connection timed out;

17 Mar 2008

5 tickets have been opened and 1 have been moved from last week.

5 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about BNL, SARA and INFN sites

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed

out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[365] Final error on SOURCE during TRANSFER phase: [TRANSFER_TIMEOUT] globus_ftp_client_size: Connection timed out

10 Mar 2008

2 tickets have been opened and 0 have been moved from last week.

0 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Focussing on a few tickets:

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[306] failed to prepare Destination file in 180 seconds

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

3 Mar 2008

1 tickets have been opened and 0 have been moved from last week.

1 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about IN2P3 and INFN sites

Focussing on a few tickets:

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

17 Mar 2008

[380] Final error on SOURCE during PREPARATION phase: [GENERAL_FAILURE]
CastorStagerInterface.c:2162 Unknown error 1718 (errno=0, sermo=0)

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

25 Feb 2008

2 tickets have been opened and 1 have been moved from last week.

3 ticket has been SOLVED OK

TransferOperationsWeeklyCastor - Report about Castor's errors

Report about FZK, IN2P3 and INFN sites

Focussing on a few tickets:

Frequently errors:

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection timed out

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[384] FINAL:TRANSFER: the server sent an error response: 500 500 Command failed. : read error: Timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

[365] Final error on SOURCE during TRANSFER phase: [TRANSFER_TIMEOUT] globus_ftp_client_size: Connection timed out

18 Feb 2008

2 tickets have been opened and 0 have been moved from last week.

1 ticket has been SOLVED OK

Focussing on a few tickets:

32455 [🔗](#) - (2008.02.11) Transfer problems between sites CERN-PROD and TRIUMF-LCG2

Frequently errors:

[313] SOURCE during PREPARATION phase: [REQUEST_TIMEOUT] failed to prepare source file in 180 seconds

[311] TRANSFER during TRANSFER phase: [TRANSFER_TIMEOUT] gridftp_copy_wait: Connection

timed out

[306] failed to prepare Destination file in 180 seconds

[365] Final error on SOURCE during TRANSFER phase: [TRANSFER_TIMEOUT] globus_ftp_client_size: Connection timed out

[309] DESTINATION during PREPARATION phase: [CONNECTION] failed to contact on remote SRM [srm]. Givin' up after 3 tries

Last edit: AlexanderUzhinskiy on 2008-10-27 - 10:27

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Maintainer: GavinMcCance

This topic: LCG > TransferOperationsWeeklyReports

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