

Information also present in the Operators' manual last update June 2008 [↗](#)

Year End 2008

Who is on call:

Maria 19/12/2008-25/12/2008
Steve 26/12/2008-04/01/2009

VOMS contacts

Problems, alarms needing urgent action should be sent to **all of these** individuals (3rd level support):

Steve.Traylen@cern.ch
Maria.Dimou@cern.ch
Konstantin.Skaburskas@cern.ch

Interventions are done by Steve.

General discussion on the service or information email should go to list:
project-lcg-vo-dteam-admin@cern.ch containing members:

Steve.Traylen@cern.ch
Maria Dimou <Maria.Dimou@cern.ch>
Konstantin Skaburskas <Konstantin.Skaburskas@cern.ch>
Antonio Retico <Antonio.Retico@cern.ch>

VOMRS contacts

Tickets should be assigned to list *vomrs-grid-support@cern.ch*

containing: VOMRS 1st line support with members:

Steve Traylen <Steve.Traylen@cern.ch>
Maria Dimou <Maria.Dimou@cern.ch>

This list is owned by support@ggusNOSPAMPLEASE.org. We asked to open posting on May 3rd 2006. The list is communicated to GGUS and the CERN ROC Remedy. The developer tlevshin@fnalNOSPAMPLEASE.gov may be contacted for advice on exceptional cases (everybody else is away and we are not sure how to act).

-- Main.dimou - 27 Mar 2006

This topic: LCG > VomsProblemSolving
Topic revision: r11 - 2008-12-16 - MariaDimou



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