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# Week of 110228

## Daily WLCG Operations Call details

To join the call, at 15.00 CE(S)T Monday to Friday inclusive (in CERN 513 R-068) do one of the following:

1. Dial +41227676000 (Main) and enter access code 0119168, or
2. To have the system call you, [click here](#)
3. The scod rota for the next few weeks is at [ScodRota](#)

## WLCG Service Incidents, Interventions and Availability, Change / Risk Assessments

VO Summaries of Site Usability				SIRs, Open Issues & Broadcasts			Change assessments
<a href="#">ALICE</a>	<a href="#">ATLAS</a>	<a href="#">CMS</a>	<a href="#">LHCb</a>	WLCG Service Incident Reports	WLCG Service Open Issues	Broadcast archive	CASTOR Change Assessments

## General Information

General Information				GGUS Information	LHC Machine Information
CERN IT status board	M/W PPSCoordinationWorkLog	WLCG Baseline Versions	WLCG Blogs	GgusInformation	Sharepoint site - Cooldown Status - News

## Monday:

Attendance: local(Alessandro, Andrea V, Dirk, Eva, Ignacio, Maarten, Maria D, Massimo, Miguel, Mike, Nilo, Stephen, Steve);remote(Brian, Christian, Daniele A, Daniele B, Dimitri, Elena, Federico, Gareth, Gonzalo, Jon, Kyle, Michael, Rolf, Ron, Stefano).

Experiments round table:

- ATLAS reports -
  - ◆ CentralServices
    - ◇ pandamon savannah SAV:78770
    - ◇ 2 different problems with SiteServices: 1) discovered and fixed one bug in one of the SS instances and 2) human error in ToA caused monitoring sending CRITICAL errors, service was up and running properly.
  - ◆ T0
    - ◇ CERN-PROD put error GGUS:67976 : this was an ATLAS issue, ticket closed.
    - ◇ no misbehavior of CERN-PROD storage during the weekend after the upgrade to SRM2.10-1
    - ◇ CREAM-CE usage reviewed: pilots will go also to maintenance CEs, but they will not get any workload. Reported within ATLAS.
  - ◆ T1
    - ◇ IN2P3-CC LFC ALARM ticket GGUS:67972 . Fixed in ~1hour, thanks. Question

to GGUS: not possible to validate the solved alarm?

◇ IN2P3-CC on friday reported about one user running jobs that need >4GB . Those jobs have been cleaned, the user has been contacted and the issue understood, it was bug in his code.

- Maarten: the pilot might be enhanced to kill jobs exceeding a given memory threshold
- Alessandro: we will look into it

• CMS reports -

◆ CMS / CERN / central services

◇ Detector/DAQ OK

◇ GGUS tickets reported on Friday

- GGUS:67719 [↗](#) inconsistency in top BDII: being followed up, not closed yet.
- GGUS:67891 [↗](#) closed. Problem gone. Was it understood why no Alarm ?

• Miguel: due to a coincidence of 2 problems:

◆ CASTOR mailing list was unexpectedly absent from CMS alarm list - added again now

◆ operator did not recognize the ticket being for CASTOR and contacted the batch team instead, who had not arrived at involving the CASTOR team yet

• Stefano: will ask alarmers to mention CASTOR in tickets for CASTOR

- GGUS:67901 [↗](#) in progress
- GGUS:67861 [↗](#) solved

◆ Tier-0

◇ ready for data

◆ Tier-1's

◇ production with CMSSW 3\_11 started, also running backfills at T1's to test new production tool

◆ Tier-2's

◇ little production yet, waiting for new requests. Analysis running fine

◆ Miscellanea

◇ NTR

• ALICE reports [↗](#) -

◆ T0 site

◇ Nothing to report

◆ T1 sites

◇ Nothing to report

◆ T2 sites

◇ Several operations in T2's during the weekend & Monday morning (KFKI, Cyfronet, GRIF\_IPNO ...)

• LHCb reports -

◆ Experiment activities:

◇ MC production running smoothly.

◇ Certification for the next Dirac release is ongoing

◆ New GGUS (or RT) tickets:

◇ T0: 0

◇ T1: 1

◇ T2: 0

◆ Issues at the sites and services

◇ T0

◇ T1

- Pilots aborted at SARA-MATRIX GGUS:67983 [↗](#)
- IN2P3: electrical problem on Saturday, advice was sent only to internal ml.  
No problem spotted on LHCb side.
  - see IN2P3 entry below

◇ T2 site issues:

- Some T2 sites are running CREAM CE 1.6.4 and LHCb jobs fail because of (BUG:78565 [↗](#)), e.g. BHAM-HEP.uk, ITWM.de, JINR.ru, KIAE.ru, LCG.Krakow.pl. We'll submit GGUS tickets for each one of them.

Sites / Services round table:

- BNL - ntr
- CNAF - ntr
- FNAL
  - ◆ will put DNS-load-balanced SRM into service tomorrow morning
- IN2P3
  - ◆ power cut Sat morning caused 85% of the WN capacity to be switched off
    - ◇ WN came back during that morning
    - ◇ an unscheduled downtime ought to have been registered; will follow up on why it was not done
- KIT
  - ◆ all CREAM CEs updated to the latest release (1.6.5)
- NDGF
  - ◆ tomorrow downtime for upgrades of dCache + kernel, affecting ATLAS
- NLT1
  - ◆ problem with Oracle Streams during the weekend, fixed now
  - ◆ tomorrow 3 dCache pools will be down for half an hour
- OSG - ntr
- PIC
  - ◆ network incident Sat morning: 1 of 2 switches interconnecting storage and WN stopped working, no big impact seen; under investigation
  - ◆ bad sshd configuration caused LCG-CE jobs to fail with Maradona errors between Sat night and Sun morning
- RAL
  - ◆ following up problem of slow transfers from other T1 sites into RAL
- CASTOR
  - ◆ Stephen: noticed slow transfers during the weekend, but SLS was OK
  - ◆ Miguel: I sent a mail Sat morning about an activity peak involving the default, CAF and t0export pools; the latency went up first, but recovered later; on Fri there was a problem with "rsyslog" which caused SLS to become red, whereas on Sat the behavior was OK
- dashboards
  - ◆ new Site Status Board deployed for ATLAS, the same will be done for CMS next week; demo today at CMS "facops" meeting
- databases
  - ◆ Sat early morning the LHCb offline DB got stuck for ~1 h due to a disk failure
  - ◆ reminder: Oracle Streams problems affecting T1 sites are not covered outside working hours (handled on a best effort basis)
- GGUS
  - ◆ alarm test for ALICE to be repeated because the right people did not receive and/or acknowledge the alarm
    - ◇ Maarten: will check
- grid services
  - ◆ CERN-IFIC channel added for ATLAS in T2 FTS

AOB:

## Tuesday:

Attendance: local(Alessandro, Eddie, Elena, Lola, Luca, Maarten, Maria D, Massimo, Simone, Stefan, Steve);remote(Daniele, Gonzalo, Jeremy, John, Jon, Kyle, Lorenzo, Michael, Rolf, Ronald, Xavier).

Experiments round table:

- ATLAS reports -
  - ◆ ATLAS general info
    - ◇ project tag: data11\_7TeV
  - ◆ CentralServices
    - ◇ ATLAS Metadata Interface was down because of breakdown of communication between the Apache front end and the two tomcat servers. This was fixed by AMI experts.
  - ◆ T0
    - ◇ CERN-PROD: LSF scheduling problem on cluster atlast0 : alarm GGUS:67976; lxbatch was being drained and rebooted for an openafs client update. Ticket is verified.
  - ◆ T1
    - ◇ We are seeing transfers failures In SARA-MATRIX due to unavailable files. As SARA-MATRIX is AT RISK, we are waiting for the work to be done.
- CMS reports -
  - ◆ CMS / CERN / central services
    - ◇ Getting ready for beams, collecting splashes etc as they come
    - ◇ ELOG migration finalized this morning, all transparent to CMS customers (no complaints at all, so far)
    - ◇ CERN-IT SSB shows "Documents and Collaborative Services" as 19% service level (why?)
  - ◆ Overview of GGUS tickets:
    - ◇ GGUS:67719 work in progress still
    - ◇ GGUS:67891 (ALARM) closed&verified
    - ◇ GGUS:67901 (TEAM) closed&verified
    - ◇ GGUS:67861 (TEAM) closed&verified
  - ◆ Tier-0
    - ◇ the HeavyIon zero-suppression (HI-ZS) has restarted.
      - high rate reading data from Castor, using plenty of CERN-IT CPUs to do this pass: remarkably nice to see TOEXPORT doing a great job. Mail sent by Stephen to castor.support for information, but all looks OK on CMS side. Some figures: currently ~flat usage of ~2k T0 slots (plot), castor load -> out: ~5-6 GB/s ; in: ~2.0 GB/s (plot)
  - ◆ Tier-1's
    - ◇ mostly used for CMSSW 3.11 production, plus backfill jobs from the new CMS production infrastructure (aka: test jobs)
    - ◇ ASGC: Castor upgrade postponed, date TBD, CMS activities resuming on-site (they had been drained for the intervention)
    - ◇ RAL: some data transfers requested in PhEDEx but no data queued to T1\_UK\_RAL MSS for several hrs, monitoring shows all requests as idle (so far, almost 1 TB queued) (see here)
    - ◇ Job Robot failures: 15% at PIC, 7% at RAL, OK at all other sites as of last 24hrs
  - ◆ Tier-2's
    - ◇ still little production yet, waiting for new requests. Analysis running OK, NTR.

Tuesday:

- ALICE reports [↗](#) -
  - ◆ T0 site
    - ◇ Yesterday evening there was a problem with one of the xrootd serves (voalicefs05). There was a file entered yesterday which did not have a replica yet. It was accessed by about 80% of the jobs, the server was overloaded. Due to that the JobManager got overloaded also and the Cluster Monitor stopped working at many sites. During a couple of hours the number of jobs decreased enormously. Solved during the evening.
  - ◆ T1 sites
    - ◇ FZK: big amount of ZOMBIE jobs since 6 AM. The problem was because some new features of the Cluster Monitor were implemented yesterday at the site and the service was restarted with a temporary certificate which expired in 12h. That was changed and jobs are running again now.
  - ◆ T2 sites
    - ◇ Several operations in T2's
- LHCb reports -
  - ◆ Experiment activities:
    - ◇ MC production running smoothly.
    - ◇ Certification for the next Dirac release is ongoing
  - ◆ New GGUS (or RT) tickets:
    - ◇ T0: 0
    - ◇ T1: 1
    - ◇ T2: 0
  - ◆ Issues at the sites and services
    - ◇ T0
      - Problem with accessing of RAW files which are on tape but not staged. GGUS:68131 [↗](#)
    - ◇ T1
    - ◇ T2 site issues: :
      - Some T2 sites are running CREAM CE 1.6.4 and LHCb jobs fail because of (BUG:78565 [↗](#)), e.g. BHAM-HEP.uk, ITWM.de, JINR.ru, KIAE.ru, LCG.Krakow.pl. We'll submit GGUS tickets for each one of them.

Sites / Services round table:

- BNL - ntr
- CNAF
  - ◆ FTS downtime tomorrow morning for DB upgrade
- FNAL
  - ◆ DNS-load-balanced SRM could not yet be put into production because of reverse lookups by the FTS requiring a more sophisticated DNS configuration; issue raised with DNS provider, could be fixed still today
- GridPP - ntr
- IN2P3
  - ◆ Sat power cut: downtime was not declared because the procedure did not clearly identify the need for that - clarified now; all "regular" users were informed in French and English
- KIT
  - ◆ 1 disk-only LHCb pool restarted this morning
  - ◆ downtime Thu 10-11 AM for ATLAS SRM restart (new host cert) and ATLAS 3D DB configuration change
- NDGF - ntr
- NLT1
  - ◆ today's SARA downtime went OK, only 1 disk controller needed to be replaced
- OSG

- ◆ issue with BNL downtime records has been resolved; code has been or will be improved
- PIC - ntr
- RAL
  - ◆ no ticket received yet for issue with CMS transfers, will have a look
- CASTOR
  - ◆ LHCb file is available now
    - ◇ added after the meeting: the tape recall had been very slow due to a robot problem
  - ◆ SRM 2.10-1 upgrades in progress also for the other experiments (ATLAS and LHCb have been done)
- dashboards - ntr
- databases
  - ◆ rolling patch will be applied to CMS integration DB tomorrow morning
- GGUS
  - ◆ see AOB
  - ◆ ALICE test still to be done
- grid services - ntr

AOB:

- Stefan: ELOG service has also been moved successfully for ATLAS
  - ◆ Alessandro: URL changed, we will update our TWiki page
- MariaDZ: To check why the CERN operators didn't (?) get the test ALARM for Alice GGUS:67821 [↗](#) on the date of the last GGUS Release 2011/02/23 the instructions were updated [https://twiki.cern.ch/twiki/bin/view/EGEE/SA1\\_USAG#Periodic\\_ALARM\\_ticket\\_testing\\_ru](https://twiki.cern.ch/twiki/bin/view/EGEE/SA1_USAG#Periodic_ALARM_ticket_testing_ru) in view of a repetition today. The issue brought up by ATLAS on impossibility to 'verify' a 'solved' ALARM ticket is being debugged in Savannah:118153 [↗](#).

## Wednesday

Attendance: local(Daniele B, Edoardo, Elena, Eva, Ignacio, Maarten, Maria D, Massimo, Miguel, Nilo, Stefan, Steve);remote(Alessandro, Christian, Daniele A, Dimitri, Gonzalo, Jhen-Wei, John, Jon, Kyle, Michael, Onno).

Experiments round table:

- ATLAS reports -
  - ◆ ATLAS general info
    - ◇ project tag: data11\_7TeV
  - ◆ CentralServices
    - ◇ ADC Operations eLogbook migration. Yesterday (Tue 1st March 2011) the ATLAS Computing eLogbook has been successfully updated and migrated to a new machine. Many thanks to Stefan Roiser from CERN IT/ES group who took care about the whole procedure.
      - The old elogs entries will keep on working, just change the base url.
      - For security reason one needs to be signed in, even only to view eLogbook.
      - New elogs URL is atlas-logbook.cern.ch
    - ◇ Web and batch services were unavailable from outside CERN this morning.
  - ◆ T0
    - ◇ CERN-PROD: "No valid space tokens found matching query" errors: GGUS:68151 [↗](#); there was a problem with the DNS loadbalanced CASTOR-internal aliases. Ticket is verified.
  - ◆ T1

- ◇ 8% efficiency for functional tests between NDGF and BNL for the 24 hours :  
GGUS:68155 [↗](#).
  - Michael: ticket was updated, FTS logs show the transfer preparation phase went OK, but then no data packets were received by BNL
  - Elena: I do not see the update
  - Maarten: indeed, the update is not present - Maria and Kyle will check why the OSG Footprints update did not make it into GGUS
  - Alessandro: there was some confusion about the transfer direction - the source is at NDGF, the destination is BNL; there were also other errors observed during the last 24h
  - Christian: there was a dCache maintenance; we will look further into the current problem when we have received the ticket update
  - added after the meeting: to speed things up Michael repeated the update text in an e-mail

- CMS reports -

- ◆ CMS / CERN / central services
  - ◇ CMS ready for beams. News from LHC is that they are in principle not impossible next weekend
  - ◇ some issues after the ELOG migration yesterday (automatic mails not sent? investigations in progress. Not a showstopper)
    - Stefan: the ELOG e-mail problem was due to the new hosts not being whitelisted in the cernmx service, should be fixed now
  - ◇ Castor-SRM availability issues (~30 mins) yesterday (immediately after our call). The CRC opened GGUS:68148 [↗](#). Now solved&verified. Clear and complete explanation by Castor (thanks). No impact on CMS activities because we were lucky: not much CERN-outbound traffic at that time.
  - ◇ SSO/login.cern.ch timeout issues observed by CMS shifter, and CRC opened a ticket (GGUS:68165 [↗](#)). Already solved, the issue is understood: WEB sites including SSO were not available from outside CERN this morning for ~45-60 mins after 9am or so, the root cause was some firewall intervention/rules not reloaded. SSO now back online for external users. See here [↗](#).
  - ◇ SLS red in many CERN services e.g. Castor for CMS (and not only), ticket opened soon before this call (GGUS:68185 [↗](#)). Maybe, already recovered as we speak.
- ◆ Tier-0
  - ◇ the HeavyIon zero-suppression (HI-ZS) continues, dealing with the tails already. CERN-IT resources usability was excellent: Thanks. Now lowering down a bit to normal usage.
- ◆ Tier-1's
  - ◇ MC production with CMSSW 3.1, backfill test jobs for the new production infrastructure
  - ◇ RAL: see report of idle data transfers to MSS as of yesterday. Now understood to be related to blocks that needs to be invalidated in PhEDEx. It applies to other T1s as well. All grouped in a unique, not-RAL-specific ticket (Savannah:119227 [↗](#)).
- ◆ Tier-2's
  - ◇ Nothing special to report

- ALICE reports [↗](#) -

- ◆ T0 site
  - ◇ Looking into various instabilities experienced by user jobs
- ◆ T1 sites
  - ◇ Nothing to report
- ◆ T2 sites
  - ◇ Several operations



- LHCb reports -
  - ◆ Experiment activities:
    - ◇ MC production running smoothly.
    - ◇ Certification for the next Dirac release is ongoing, release being planned for tomorrow
  - ◆ New GGUS (or RT) tickets:
    - ◇ T0: 0
    - ◇ T1: 1
    - ◇ T2: 0
  - ◆ Issues at the sites and services
    - ◇ T0
      - Problem with access to lhcb-srm GGUS:68180 [↗](#)
      - Problem with accessing of RAW files which are on tape but not staged. GGUS:68131 [↗](#)
        - Stefan: the file should be in a T1D1 service class, hence always on disk?
        - Ignacio: that pool has the garbage collector enabled --> T1D0
        - added after the meeting: Ignacio found back the e-mail in which Roberto asked for that service class to be changed to T1D0; Stefan will check where the idea of T1D1 came from
    - ◇ T1
      - NTR
    - ◇ T2 site issues:
      - NTR

Sites / Services round table:

- ASGC - ntr
- BNL - nta
- CNAF
  - ◆ Oracle DB upgrade for FTS went OK so far, last checks being done
- FNAL
  - ◆ tomorrow CVMFS will be put in production on 300 WN; if OK, scale up to the rest
  - ◆ no news yet from the DNS provider about the feature needed for the DNS-load-balanced SRM
- KIT - ntr
- NDGF
  - ◆ SRM downtime tomorrow afternoon to fix kernel vulnerability
- NLT1 - ntr
- OSG
  - ◆ GridView availability plots being recalculated
- PIC - ntr
- RAL - ntr
- CASTOR
  - ◆ affected by SLC4 passwd file problem (see below)
- databases - ntr
- GGUS
  - ◆ see AOB
- grid services
  - ◆ campus firewall reconfiguration this morning caused some services to be blocked for a while (SSO, lxvoadm, lxplus, ...)
  - ◇ Edoardo: this was a routine operation, but an old access list was applied by mistake
  - ◆ the passwd file on SLC4 services was empty for ~1h starting at noon due to /tmp being full on

the machine that serves the contents of those passwd files; this caused most grid-related services to fail during that period; the cause was understood and should not occur again

- ◆ LCG-CE nodes ce111 ... ce114 will be drained and switched off (10 LCG-CE nodes remain)
- ◆ CREAM CE ce201 will be drained and reinstalled
- ◆ CREAM CE ce202 is back
- networks - nta

AOB: (MariaDZ)

- The answer to Atlas' question Monday on a non-verifiable ALARM ticket which used to be a TEAM one is: ALARM tickets were only verifiable by the original submitter since the beginning (2008/07/03). We shall now extend this functionality to all authorised ALARMers as this seems to be desirable by the WLCG community. This will be treated as a new feature request.
- We are cleaning up GGUS tickets to ROC\_CERN opened before Remedy PRMS was abandoned for SNOW. GGUS:67278 [?](#) has PRMS peer <https://remedy01.cern.ch/cgi-bin/consult.cgi?caseid=CT0000000747373&email=helpdesk@ggus.org&worklog> which is untouched since 2011/02/14.
  - ◆ ask the submitters to open new tickets referring to the current GGUS tickets, then close the current tickets (their history remains available)
- The reason for GGUS test ALARMS for ALICE not reaching the operators or supporters was too restrictive posting permissions in the e-group [alice-operator-alarm@cernNOSPAMPLEASE.ch](mailto:alice-operator-alarm@cernNOSPAMPLEASE.ch) configuration which we now changed.

## Thursday

Attendance: local(Steve, Elena, Stefan, Simone, Mike, Ignacio, Maarten, Eva, Lola, MariaD, Dirk);remote(Michael/BNL, Daniele/CMS, Jon/FNAL,Rolf/IN2P3, Lorenzo, Daniele/CNA, John/RAL, Jeremy/GridPP, Jhen-Wei/ASGC, Fued/KIT, Ronald/NL-T1, Kyle/OSG ).

Experiments round table:

- ATLAS reports - Elena
  - ◆ ATLAS general info
    - ◇ project tag: data11\_7TeV
      - ATLAS saw first 3.5TeV collisions last night. The collision rate achieved was 230Hz.
  - ◆ CentralServices
    - ◇ ntr
  - ◆ T0
    - ◇ ntr
  - ◆ T1
    - ◇ Functional tests between NDGF and BNL: GGUS:68155 [?](#). GGUS was reassigned to NDGF. No problem seen after 17:30 yesterday.
    - ◇ SARA-MATRIX: failed BringOnlineRequests: GGUS:68213 [?](#). We think that it could be callback problem and want to wait for the next retry. Ticket is on hold. Thanks.
- CMS reports - Daniele
  - ◆ CMS / CERN / central services
    - ◇ See yesterday. CMS ready.
    - ◇ issues with the SSB, Pablo working on it
  - ◆ Tier-0
    - ◇ NTR
  - ◆ Tier-1's

- ◊ still MC production with CMSSW 3.1, backfill test jobs for the new production infrastructure
- ◊ IN2P3: CERN->IN2P3 transfer quality low (see here), related to SAV:119259 [↗](#), following-up.
- ◆ Tier-2's
  - ◊ a handful of sites are failing CE/SAM tests, some ticketing activity by the shifters, but no major impact of MC prod / analysis
- ◆ [ CMS CRC-on-duty from Mar 1st to Mar 8th: Daniele Bonacorsi ]
  
- ALICE reports [↗](#) - Lola
  - ◆ T0 site
    - ◊ Installation of AliRoot v4-21-17a was stuck last evening. Due to that the CE service was stuck also and not able to submit jobs. The problem was solved on the spot but this needs further investigation because it is something that happens from time to time
  - ◆ T1 sites
    - ◊ Nothing to report
  - ◆ T2 sites
    - ◊ Several operations in T2's
  
- LHCb reports - Stefan
  - ◆ Experiment activities:
    - ◊ MC production running smoothly.
    - ◊ New Dirac version to be installed this afternoon
  - ◆ T0
    - ◊ There are problems with serveral jobs to copy files onto disk at CERN (GGUS:68217 [↗](#))
  - ◆ T1
    - ◊ NTR
  - ◆ T2 site issues: :
    - ◊ NTR

Sites / Services round table:

- Michael/BNL - ntr
- Jon/FNAL - ntr
- Rolf/IN2P3 - ntr
- Lorenzo,
- Daniele/CNAF - ntr
- John/RAL - ntr
- Jeremy/GridPP - ntr
- NDGF - ntr,
- Jhen-Wei/ASGC - ntr
- Fued/KIT - LHCb frontend - name of host has changed to lhcb-kit
- Ronald/NL-T1 - FTS had problem this morning due to hanging DB. This has been fixed now
- Kyle/OSG - ntr
- Eva/CERN: at 13:00 problem with CMS online DB getting stuck due to ASM instance problems when rebalancing disks. DB was back 45 min later.

AOB:

## Friday

Attendance: local(Eddie, Elena, Eva, Jamie, Lola, Maarten, Stefan, Steve);remote(Daniele A, Daniele B, Felix, Gareth, Gonzalo, Jon, Kyle, Michael, Onno, Roger, Xavier).

Experiments round table:

- ATLAS reports -
  - ◆ ATLAS general info
    - ◇ project tag: data11\_7TeV
  - ◆ CentralServices
    - ◇ We observed ATLAS DDM voboxes were unavailable from 21:00 to 21:30 yesterday. We haven't found any errors that can indicate the problem in log files. Grid LFC (LCG File Catalog) for ATLAS showed 50% availability at that time. The problem with GRID LFC was also seen for LHCb.
  - ◆ T0
    - ◇ ntr
  - ◆ T1
    - ◇ GGUS:68155 [↗](#), GGUS:68213 [↗](#) are solved
- CMS reports -
  - ◆ CMS / CERN / central services
    - ◇ issues with the SSB, still work in progress
  - ◆ Tier-0
    - ◇ NTR
  - ◆ Tier-1's
    - ◇ still MC production with CMSSW 3.1, backfill test jobs for the new production infrastructure
    - ◇ preparing new list of primary datasets names and expected rates for the data taking resume, working on their association to T1s as custodial sites: no action on T1 sites yet, but once we are ready the usual tickets will be opened for the creation of the tape families
    - ◇ RAL: Andrew ran a PhEDEx consistency check, very useful, especially for those site who did not do it for a while, and produced a list of files to be checked again valid ones, in seek of potential orphans which will hence be deleted and save some space
  - ◆ Tier-2's
    - ◇ NTR
- ALICE reports [↗](#) -
  - ◆ T0 site
    - ◇ Installation of AliRoot v4-20-16 was stuck since the afternoon. Due to that the CE service was stuck also and not able to submit jobs. We upgraded AliEn at CERN and the problem was cured, but the upgrade should not have made any difference.
    - ◇ GGUS:68244 [↗](#) (alarm): The volume became unavailable during a massive update of the ACLs of all subdirectories. It came back after one hour, then hung again, then came back late in the evening. No reply from the AFS team so far.
    - ◇ Since noon we are trying out an alternative installation mechanism based on Torrent for software needed by jobs.
  - ◆ T1 sites
    - ◇ Nothing to report
  - ◆ T2 sites
    - ◇ Several operations at T2s
- LHCb reports -

- ◆ Experiment activities:
  - ◇ New Dirac version was installed this morning, system ramping up again
    - After Dirac upgrade - Sam tests submitted by Dirac started failing - the problem is understood
- ◆ New GGUS (or RT) tickets:
  - ◇ T0: 0
  - ◇ T1: 1
  - ◇ T2: 0
- ◆ Issues at the sites and services
  - ◇ T0
    - NTR
  - ◇ T1
    - File access problems with DCAP at Gridka, the issue is currently under investigation (GGUS:68252 [↗](#))
  - ◇ T2 site issues:
    - NTR

Sites / Services round table:

- ASGC - ntr
- BNL - ntr
- CNAF - ntr
- FNAL
  - ◆ CVMFS has been installed on 300 WN, the rest to follow if the experience is OK
  - ◆ still waiting on the DNS provider before the DNS-load-balanced SRM can be enabled
- IN2P3 - ntr
- KIT - ntr
- NDGF
  - ◆ HW maintenance of SRM PostgreSQL machine Mon March 7
- NLT1
  - ◆ on Tue March 8 a downtime is scheduled for NIKHEF to replace a central router, during which all services will be unavailable; the queues will be drained starting Mon morning; for the following Wed and Thu NIKHEF services have been declared at risk, as potential fallout from the operation might need to be addressed
  - ◆ on Mon March 7 an at-risk downtime is scheduled for the SRM at SARA; some files may be unavailable for a short time
- OSG
  - ◆ missing updates from OSG Footprints into GGUS:68155 [↗](#) ticket: a patch that should prevent such problems has been put into production
- PIC - ntr
- RAL
  - ◆ Wed March 9 outage for CASTOR name server upgrade
  - ◆ Tue March 15 router maintenance will cause services to be disconnected from the grid
- dashboards - ntr
- databases
  - ◆ today's scheduled intervention on the CMS online DB did not succeed, the DB currently is down, experts are working on it
- grid services - ntr

AOB:

-- JamieShiers - 22-Feb-2011

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This topic: LCG > WLCGDailyMeetingsWeek110228

Topic revision: r17 - 2011-03-04 - MaartenLitmaath



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