

# Table of Contents

<b>Week of 130722.....</b>	<b>1</b>
Daily WLCG Operations Call details.....	1
WLCG Availability, Service Incidents, Broadcasts, Operations Web.....	1
General Information.....	1
Monday.....	1
Thursday.....	2

# Week of 130722

## Daily WLCG Operations Call details

To join the call, at 15.00 CE(S)T Monday to Friday inclusive (in CERN 513 R-068) do one of the following:

1. Dial +41227676000 (Main) and enter access code 0119168, or
2. To have the system call you, [click here](#)

The scod rota for the next few weeks is at [ScodRota](#)

## WLCG Availability, Service Incidents, Broadcasts, Operations Web

VO Summaries of Site Usability				SIRs	Broadcasts	Operations Web
<a href="#">ALICE</a>	<a href="#">ATLAS</a>	<a href="#">CMS</a>	<a href="#">LHCb</a>	WLCG Service Incident Reports	<a href="#">Broadcast archive</a>	<a href="#">Operations Web</a>

## General Information

General Information			GGUS Information	LHC Machine Information
<a href="#">CERN IT status board</a>	<a href="#">WLCG Baseline Versions</a>	<a href="#">WLCG Blogs</a>	<a href="#">GgusInformation</a>	<a href="#">Sharepoint site</a> - <a href="#">LHC Page 1</a>

## Monday

Attendance:

- local: [AndreaS](#), [Steve](#), [Maarten](#), [Ken/CMS](#), [Eddie](#), [Massimo](#)
- remote: [Alexander/NL-T1](#), [Michael/BNL](#), [Peter/ATLAS](#), [Xavier/KIT](#), [Saverio/CNAF](#), [Boris/NDGF](#), [Nadia/IN2P3-CC](#), [Kyle/OSG](#), [Tiju/RAL](#), [Lisa/FNAL](#), [Wei-Jen/ASGC](#), [Sang-Un/KISTI](#)

Experiments round table:

- ATLAS reports (raw view) -
  - ◆ T0/Central services
    - ◇ NTR
  - ◆ T1
    - ◇ BNL file recovery progressing
    - ◇ RAL disk server problem. All files successfully recovered.
    - ◇ SARA Transfer errors (Failed to contact on remote SRM) [GGUS:95911](#). Fixed
- CMS reports (raw view) -
  - ◆ Continuing 2011 legacy rereco activity and some Upgrade MC generation, everything pretty quiet
  - ◆ From last week, [RAL GGUS:95825](#) was declared a Castor bug.
  - ◆ Castor T1TRANSFER service was degraded again over the weekend. But still not a real problem; probably deserves some discussion with CMS as to what the shifter instructions should be. [Massimo: the problem is related to an increasing mismatch between the CASTOR

tuning and the evolution of the CMS usage patterns; it would be good to have a meeting where to discuss these issues.]

- ◆ GGUS:95887 [↗](#) to T1\_FR\_IN2P3 is about file read errors. Ticket came Friday, site started working on it today.
- ◆ Wigner T-Systems 100 Gbit link down for several hours over the weekend. [Maarten: Wigner vs. CERN computer centre should be transparent: don't mind too much about SLS errors unless they have a direct effect. Ken: will check if there was any impact on CMS.]
- ALICE -
  - ◆ CERN: all CERN CEs started refusing proxies of ALICE and other VOs around 18:20 Sunday evening; fixed around 09:15 Monday morning (TEAM ticket GGUS:95914 [↗](#)) [Maarten: the problem was most likely related to a bad ARGUS configuration and it was solved by Ulrich but there are no details in the ticket.]
- LHCb reports (raw view) -

Sites / Services round table:

- ASGC: ntr
- BNL: ntr
- CNAF: ntr
- FNAL: ntr
- IN2P3-CC: ntr
- KIT: ntr, just a reminder of a downtime starting tomorrow by closing the queues to update the SE for LHCb
- KISTI: ntr
- NDGF: SRM downtime tomorrow from 7 to 9, to update dCache and install a new host certificate; some disk pools will also be updated.
- NL-T1: ntr
- RAL: tomorrow, "at risk" intervention to the site firewall, followed from 10 to 16 by a CASTOR upgrade for LHCb and CMS
- OSG: ntr
- CERN batch and grid services: ntr
- CERN storage services: just upgraded SRM for all experiments (apart from LHCb, which was upgraded last week). The upgrade should have been transparent.
- Dashboards: ntr

AOB:

## Thursday

Attendance:

- local: Eddie, Eva, Luca M, Maarten, Marcin, Nilo, Steve
- remote: Boris, Dennis, Federico, Gareth, Kyle, Lisa, Matteo, Michael, Nadia, Pavel, Peter, Sang-Un, Stefano, Wei-Jen

Experiments round table:

- ATLAS reports (raw view) -
  - ◆ T0/Central services
    - ◇ ATLR database outage yesterday evening, looks fine now INCIDENT [↗](#)
    - Marcin:

- since ~19:00 there was a problem with the NFS filer serving several DBs including ATLR
- the fail-over mechanism was unable to move the load from 1 node to another
- the affected DBs thus remained inaccessible
- a priority-one case was opened with NetApp
- the problem was solved shortly after midnight
- there was no data loss
- a HW problem was identified
- spare parts are expected this Fri
- Peter: are the DBs currently at risk?
- Marcin: yes, fail-over is not possible at the moment
- ◆ T1
  - ◇ All except cern and bnl PRODDISK endpoints have been removed from ATLAS data management
  - ◇ FZK and DE T2 sites now configured to use FTS3
- CMS reports (raw view) -
  - ◆ T1 disk/tape separation is getting done (RAL first site) and we are starting to nail out details of how to send users analysis jobs to T1's using pilots
  - ◆ Continuing 2011 legacy rereco activity and some Upgrade MC generation, everything pretty quiet
  - ◆ GGUS:95887 [↗](#) to T1\_FR\_IN2P3 about file read error solved by reconfiguring dCache there (more time to dCache movers). Details not understood.
  - ◆ GGUS:96102 [↗](#): file read error at T1\_UK\_RAL . Site now looking into this.
  - ◆ nothing else worth mentioning
- ALICE -
  - ◆ NTR
- LHCb reports (raw view) -
  - ◆ Mostly MC productions ongoing, tail of reprocessing and restripping campaign
  - ◆ T0:
    - ◇ CERN: Issues with Oracle DBs
    - see ATLAS report
  - ◆ T1:
    - ◇ SARA: pilots aborting (GGUS:96087 [↗](#))

Sites / Services round table:

- ASGC - ntr
- BNL - ntr
- CNAF
  - ◆ ATLAS job failures due to lack of disk space being investigated
  - ◆ CMS file system maintenance, queues being drained, HammerCloud tests will fail; intervention should be finished tomorrow
- FNAL - ntr
- IN2P3 - ntr
- KISTI
  - ◆ the second half of the 2013 CPU pledge will become available in Sep
- KIT
  - ◆ still in scheduled downtime, no problems observed so far, expect to finish a bit earlier than announced
    - ◇ main firewall upgraded OK

- ◇ dCache work ongoing
- ◇ GPFS, CVMFS, Xrootd, FTS, ... done

- NDGF
  - ◆ yesterday there was a problem when ATLAS tried writing to disks in Sweden for which SRM reported the wrong size: they became full; the matter is being investigated
- NLT1 - ntr
- OSG - ntr
- RAL
  - ◆ CASTOR upgrade for CMS and LHCb went OK on Tue
  - ◆ generic instance (also used by ALICE) will be done next Tue
  - ◆ batch server problem being investigated
  
- dashboards - ntr
- databases
  - ◆ see ATLAS report
- grid services
  - ◆ yesterday 4 out of 8 CREAM CEs have been upgraded to EMI-3
- storage - ntr

AOB:

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