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Week of 150302

WLCG Operations Call details

- At CERN the meeting room is 513 [R-068](#).
- For remote participation we use the Vidyo system. Instructions can be found [here](#).

General Information

- The purpose of the meeting is:
 - ◆ to report significant operational issues (i.e. issues which can or did degrade experiment or site operations) which are ongoing or were resolved after the previous meeting;
 - ◆ to announce or schedule interventions at Tier-1 sites;
 - ◆ to inform about recent or upcoming changes in the experiment activities or systems having a visible impact on sites;
 - ◆ to provide important news about the middleware;
 - ◆ to communicate any other information considered interesting for WLCG operations.
- The meeting should run from 15:00 until 15:20, exceptionally to 15:30.
- The SCOD rota for the next few weeks is at ScodRota
- General information about the WLCG Service can be accessed from the Operations Web
- Whenever a particular topic needs to be discussed at the daily meeting requiring information from site or experiments, it is highly recommended to announce it by email to wlcg-operations@cern.ch to make sure that the relevant parties have the time to collect the required information or invite the right people at the meeting.

Monday

Attendance:

- local: Alessandro (ATLAS), Jan (storage), Maarten (SCOD + ALICE), Steve (grid services), Zbyszek (databases)
- remote: Christian (NDGF), Christoph (CMS), Di (TRIUMF), Felix (ASGC), Lisa (FNAL), Onno (NLT1), Pepe (PIC), Rob (OSG), Rolf (IN2P3), Sang-Un (KISTI), Tiju (RAL), Vladimir (LHCb)

Experiments round table:

- ATLAS reports (raw view) -
 - ◆ Central Services/T0/T1
 - ◇ FTS3 servers upgrade: we would like that BNL, RAL and CERN to upgrade to the latest FTS server release to fix the activity share issue.
 - Steve: *the downtime will be less than 5 min; do the upgrade tomorrow (Tue)?*
 - Christoph: *OK for CMS*
 - Vladimir: *OK for LHCb*
 - Alessandro: *we will only re-enable the shares once all 3 FTS for ATLAS have been upgraded; we will coordinate this through the FTS-3 mailing list*
- CMS reports (raw view) -
 - ◆ Business as usual
 - ◆ Only moderate activity
- ALICE -

- ◆ high activity
- ◆ RAL now allow up to 6k concurrent ALICE jobs when other VOs have little activity - thanks!
- LHCb reports (raw view) -
 - ◆ Distributed computing dominated by Monte Carlo and user activities.
 - ◆ T0: NTR
 - ◆ T1: NTR
 - ◆ *Vladimir: there are fewer jobs than usual due to a minor issue that appeared after the migration to the DIRAC File Catalog and is being worked on*

Sites / Services round table:

- ASGC: ntr
- BNL:
- CNAF:
- FNAL:
 - ◆ the issue of GGUS alarm tickets paging the wrong number has been resolved
- GridPP:
- IN2P3:
 - ◆ reminder of the downtime tomorrow; the ATLAS tape buffer space will be more than sufficient during the intervention
- JINR:
- KISTI: ntr
- KIT:
- NDGF:
 - ◆ downtime tomorrow morning for dCache head nodes upgrade
 - ◆ there was a power supply problem at the Copenhagen site; the problem has disappeared, but the root cause has not been found yet
- NL-T1:
 - ◆ on Mon March 9 the dCache upgrade from 2.6 to 2.10 will start; the downtime has been declared for 2 days because the DB upgrade might not finish in 1 day
- NRC-KI:
- OSG: ntr
- PIC:
 - ◆ on Tue March 10 there will be a 5h downtime for network upgrades and maintenance as well as a dCache 2.10 patch
- RAL: ntr
- RRC-KI:
- TRIUMF: ntr
- CERN batch and grid services:
 - ◆ the migration from VOMRS to VOMS-Admin is proceeding as planned; the new service is expected to be available by 17:00 CET (and it is)
- CERN storage services:
 - ◆ CASTOR-LHCb will be down for an upgrade this Wed
 - ◆ CASTOR-ALICE will be down for an upgrade next Mon
 - ◆ a bunch of rolling DB updates will soon be announced; they should be fairly transparent from the client side; some daemons may need to be restarted on the server side
- Databases:
 - ◆ tomorrow there will be rolling updates of WLCG integration DBs (INT6R and INT11R)
 - ◇ the corresponding production DB updates will be done in 1 or 2 weeks
 - ◆ tomorrow there will be a full-day transparent intervention on back-end storage serving half of all DBs
 - ◇ CASTOR, WLCG and experiments are affected in principle

- GGUS:
- Grid Monitoring:
- MW Officer:

AOB:

Thursday

Attendance:

- local: Alberto (grid services), Andrea M (MW Officer), Joel (LHCb), Maarten (SCOD + ALICE)
- remote: Christian (NDGF), Dennis (NLT1), Di (TRIUMF), Felix (ASGC), John (RAL), Jose (CMS), Lisa (FNAL), Michael (BNL), Pepe (PIC), Rob (OSG), Rolf (IN2P3), Sang-Un (KISTI), Thomas (KIT), Vladimir (LHCb)

Experiments round table:

- ATLAS reports (raw view) -
 - ◆ Central Services/T0/T1
 - ◇ NTR
- CMS reports (raw view) -
 - ◆ Nothing to report. No significant problems since Monday.
- ALICE -
 - ◆ NTR
- LHCb reports (raw view) -
 - ◆ Distributed computing dominated by Monte Carlo and user activities.
 - ◆ T0: NTR
 - ◆ T1:
 - ◇ GRIDKA: problem with pilot submission; WARNING Downtime
 - *see KIT report below*
 - ◇ IN2P3: Last downtime did not include SEs, but they were unavailable
 - *Rolf: the SE services should have been available as far as we could see. We did notice some LHCb disk space getting full during the downtime and alerted our LHCb contact.*
 - *Joel: the user space got full indeed, but our issue was not with that.*
 - *Vladimir: the SE remained affected after all supposedly relevant downtimes had finished. We did not open a ticket yet. It probably is OK now.*
 - *Rolf: we will look further into it.*
 - ◆ *Joel: the VOMRS to VOMS-Admin migration went OK and the new service was working fine until Tue around lunchtime, when DIRAC was no longer able to talk to it.*
 - ◇ *The service had picked up a new version of Java that disables SSLv3 by default.*
 - ◇ *On the DIRAC side TLSv1 was tried, but that failed with another error.*
 - ◇ *Proposal: try downgrading Java or re-enabling SSLv3 on the old voms.cern.ch as a test?*
 - *Update: re-enabling SSLv3 did the trick for now. The DIRAC developers will be asked to look into the SSLv3 dependency with some urgency.*

Sites / Services round table:

- ASGC: ntr
- BNL:

- ◆ a complex intervention on Tue was completed successfully: maintenance on dCache, network and SE HW
- CNAF:
- FNAL: ntr
- GridPP:
- IN2P3:
 - ◆ the scheduled downtime for batch took much longer than planned:
 - ◇ an unplanned emergency power cut interfered
 - ◇ the new version could not be made to work and had to be rolled back in the end
 - ◇ now the site is working again (still with the previous version)
- JINR:
- KISTI:
 - ◆ KISTI will have a scheduled downtime from 9 March 2015 00:00(UTC) to 10 March 2015 09:00 (UTC) for re-cabling work on nodes. Tier-1 services are supposed not to be affected by this intervention.
- KIT:
 - ◆ there have been network issues lasting ~2 days:
 - ◇ a second 10G link to CERN was added
 - ◇ this caused intermittent routing issues
 - ◇ they were thought to be fixed yesterday evening, but further problems were seen this morning
 - ◇ for now the traffic only uses the first link
 - ◇ *Vladimir: your site looks OK now for LHCb*
- NDGF:
 - ◆ the dCache intervention on Tue went OK
 - ◆ still power problems in Copenhagen:
 - ◇ 1 phase is OK and the SE nodes only use that one
 - ◇ the other phases are used for CE services
- NL-T1: ntr
- OSG: ntr
- PIC: ntr
- RAL: ntr
- TRIUMF: ntr
- CERN batch and grid services:
 - ◆ VOMS-admin migration happened on Monday.
 - ◇ The migration went well, but a few groups of users lost certificates during the migration. We were able to recover most of them but there is still work in progress.
 - ◇ Please, report any strange behavior to GGUS:110227
- CERN storage services:
- Databases:
- GGUS:
- Grid Monitoring:
- MW Officer: ntr

AOB:

This topic: [LCG > WLCGDailyMeetingsWeek150302](#)

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