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Week of 150615

WLCG Operations Call details

- At CERN the meeting room is 513 [R-068](#).
- For remote participation we use the Vidyo system. Instructions can be found [here](#).

General Information

- The purpose of the meeting is:
 - ◆ to report significant operational issues (i.e. issues which can or did degrade experiment or site operations) which are ongoing or were resolved after the previous meeting;
 - ◆ to announce or schedule interventions at Tier-1 sites;
 - ◆ to inform about recent or upcoming changes in the experiment activities or systems having a visible impact on sites;
 - ◆ to provide important news about the middleware;
 - ◆ to communicate any other information considered interesting for WLCG operations.
- The meeting should run from 15:00 until 15:20, exceptionally to 15:30.
- The SCOD rota for the next few weeks is at [ScodRota](#)
- General information about the WLCG Service can be accessed from the [Operations Web](#)
- Whenever a particular topic needs to be discussed at the daily meeting requiring information from site or experiments, it is highly recommended to announce it by email to wlcg-operations@cern ~~SPAMNOTNOSPAMPLEASE~~.ch to make sure that the relevant parties have the time to collect the required information or invite the right people at the meeting.

Monday

Attendance:

- local: Ilija (ATLAS), Jerome (batch and grid services), Maarten (SCOD + ALICE), Massimo (storage), Prasanth (databases), Stefan (LHCb), Xavi (storage)
- remote: Christian (NDGF), Christoph (CMS), Felix (ASGC), Kyle (OSG), Lisa (FNAL), Michael (BNL), Onno (NLT1), Preslav (CMS), Rolf (IN2P3), Sang-Un (KISTI), Sonia (CNAF), Tiju (RAL), Vladimir (LHCb)

Experiments round table:

- ATLAS reports (raw view) -
 - ◆ FTS upgrade to fix the issue with storm: all the FTS servers did it, thanks a lot!
 - ◆ CERN-PROD: high failure rate was understood and fixed thanks to the quick interactions with CERN-IT DSS. [GGUS:114293](#) reopened today, possibly fix was not complete.
- CMS reports (raw view) -
 - ◆ File access problems at CCIN2P3: [GGUS:114343](#)
 - ◇ Rolf: that issue concerns our T2
 - ◆ Possible file corruption issues at CERN EOS: [GGUS:114304](#)
 - ◇ Massimo: for different experiments we have seen a strong correlation with the network incident of June 11
 - ◆ Some files seem not to migrate to CASTOR tape at CERN: [GGUS:114282](#)
 - ◆ File transfer issues from FNAL to RAL: [GGUS:114275](#)
 - ◆ Tape staging test started at CERN: [GGUS:114283](#) (for information logging)

- ◆ Any news regarding P5-Wigner network link?
 - ◇ Xavi: this is still being followed up further by network experts

- ALICE -
 - ◆ high activity
- LHCb reports (raw view) -
 - ◆ Validating data processing workflow
 - ◆ T0
 - ◇ NTR
 - ◆ T1
 - ◇ NTR

Sites / Services round table:

- ASGC: ntr
- BNL: ntr
- CNAF: ntr
- FNAL: ntr
- GridPP:
- IN2P3:
 - ◆ reminder: downtime tomorrow
- JINR:
- KISTI: ntr
- KIT:
- NDGF:
 - ◆ downtime tomorrow 10:00-16:00 CEST for dCache upgrades
- NL-T1:
 - ◆ this morning the SARA squid service crashed and was restarted
 - ◆ there was a DNS issue affecting the computing cluster at SARA; it has been fixed, but the issue might not fully be gone until all previously cached information has expired
 - ◆ the NIKHEF farm seemed rather quiet, maybe due to the squid problem?
 - ◇ after the meeting: ALICE had 2k jobs running throughout the day...
- NRC-KI:
- OSG: ntr
- PIC: ntr
- RAL:
 - ◆ reminder: network maintenance Wed afternoon
- TRIUMF:

- CERN batch and grid services: ntr
- CERN storage services:
 - ◆ tomorrow new HW will be added, which should be transparent, but might affect any experiment
- Databases:
 - ◆ tomorrow CMS DB firewall rules will be moved from DB triggers to `iptables`
- GGUS:
- Grid Monitoring:
- MW Officer:

AOB:

Thursday

Attendance:

- local: Ilija (ATLAS), Stefan (SCOD), (MW), Oliver Gutsche (CMS), Sang-Un (KISTI), Massimo (Storage), Jerome (Grid Services), Maarten (ALICE),
- remote: Felix (ASGC), Michael (BNL), Sonia (CNAF), Lisa (FNAL), Rolf (IN2P3), Thomas (KIT), Christian (NDGF), Dennis (NL-T1), Rob (OSG), John (RAL),

Experiments round table:

- ATLAS reports (raw view) -
 - ◆ Central Services
 - ◇ Large backlog of FTS transfers from CERN to BNL - at the moment 30k files. We raised number of activated to 30, 60 and now 100, still rate is hovering around 1GB/s. We could possibly go to 200, but not sure if that would help. We contacted site.
 - ◇ SARA - need to delete some directories (and data in them) as central deletion fails
GGUS: 114430
 - ◇ RAL - fails transfers as a destination due to full DATADISK. GGUS:114391 [↗](#)
- CMS reports (raw view) -
 - ◆ Rolling network intervention on Tuesday June 16th was successful, thanks. Did not cause any problems.
 - ◆ Some files seem not to migrate to CASTOR tape at CERN: GGUS:114282 [↗](#)
 - ◇ needs to be reassigned to Castor support!
 - ◆ File transfer issues from FNAL to RAL: GGUS:114275 [↗](#)
 - ◇ on hold for now, suspicion is co-incident with CMS jobs on the RAL farm which cause heavy WAITIO on the storage nodes, cannot be confirmed right now because load decreased
 - ◇ *Lisa: Transfers to RAL from FNAL, the ticket was updated and the slowness is back, John: will look into it soon*
 - ◆ Tape staging test at CERN ongoing: GGUS:114283 [↗](#)
 - ◆ Intermittent EOS read issues from CMS Tier-0: GGUS:113389 [↗](#)
 - ◇ bug in xrootd client identified, work around is to set


```
export XRD_LOADBALANCERTTL=86400
```

 - ◇ *Ilija: which client version is this? Oliver: Don't know.*
 - ◆ Any news regarding P5-Wigner network link?
 - ◇ *Massimo: a report on this will be given in the WLCG Ops Coordination meeting today 15.30*
- ALICE -
 - ◆ low activity today
- LHCb reports (raw view) -
 - ◆ Validating data processing workflow
 - ◇ T0
 - ◆ T1
 - ◇ RAL - problem with mapping for few user; Already fixed.

Sites / Services round table:

- ASGC: NTR
- BNL: NTR

- CNAF: NTR
- FNAL: NTR
- GridPP: NR
- IN2P3: Downtime yesterday went well. Some problems on Monday with electrical equipment, some worker nodes were effected, solved by now.
- JINR: NR
- KISTI: HW maintenance on network link this morning 7am - 8am to Amsterdam which was transparent.
- KIT: NTR
- NDGF: NTR
- NL-T1: request from SARA to ATLAS concerning a GGUS ticket requesting removal of several directories, SARA wants confirmation for those from ATLAS, Ilija: will come back to you
- NRC-KI: NR
- OSG: multicore accounting has been fixed and confirmation was received that the correct numbers are now in the APEL system. Will now update previous few months with good numbers
- PIC: NR
- RAL: CMS disk server unavailable this morning, shall be back tomorrow morning
- TRIUMF: NR

- CERN batch and grid services:
 - ◆ MyProxy intervention rescheduled to 22/06 (see [OTG0021967](#) and [OTG0022399](#) for details).
- CERN storage services: Last Tuesday transparent upgrade of services. Incident yesterday, all Castor DBs went down and needed to be rebooted. Chasing network corrupted files following the June 11 network incident.
- Databases: NR
- GGUS:
 - ◆ Release scheduled for the 24th of June. Downtime announced on [GOCDB](#). The service might not be available during the intervention. More info about the release
- Grid Monitoring: NR
- MW Officer: NTR

AOB:

This topic: LCG > WLCGDailyMeetingsWeek150615

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