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# Week of 201019

## WLCG Operations Call details

- At CERN the meeting room is 513-R-068 [↗](#).
- For remote participation we use the Vidyo system. Instructions can be found here [↗](#).

## General Information

- The purpose of the meeting is:
  - ◆ to report significant operational issues (i.e. issues which can or did degrade experiment or site operations) which are ongoing or were resolved after the previous meeting;
  - ◆ to announce or schedule interventions at Tier-1 sites;
  - ◆ to inform about recent or upcoming changes in the experiment activities or systems having a visible impact on sites;
  - ◆ to provide important news about the middleware;
  - ◆ to communicate any other information considered interesting for WLCG operations.
- The meeting should run from 15:00 Geneva time until 15:20, exceptionally to 15:30.
- The SCOD rota for the next few weeks is at ScodRota
- Whenever a particular topic needs to be discussed at the operations meeting requiring information from sites or experiments, it is highly recommended to announce it by email to [wlcg-scod@cernSPAMNOTNOSPAMPLEASE.ch](mailto:wlcg-scod@cernSPAMNOTNOSPAMPLEASE.ch) to allow the SCOD to make sure that the relevant parties have the time to collect the required information, or invite the right people at the meeting.

## Best practices for scheduled downtimes

- Best practices for scheduled downtimes

## Monday

Attendance:

- local:
- remote: Miro (Chair, DB), Darren (NDGF), Maarten (ALICE), Pavlo (ATLAS), Pedro (Monitoring), Vladimir (LHCb), Marian (Networks), Alberto (Monitoring), Julia (WLCG), Andrew (TRIUMF), Christoph (CMS), Dave (FNAL)

Experiments round table:

- ATLAS reports ( raw view )
  - ◆ UKI-NORTHGRID-LANCS-HEP: storage issues [ATLDDMOPS-5539 ↗](#)
  - ◆ INFN-MILANO-ATLASC: [GGUS:149031 ↗](#), transfer issues
  - ◆ UNIBE-LHEP: [GGUS:147937 ↗](#), transfer issues
- CMS reports ( raw view ) -
  - ◆ CMS-R Oracle issue on weekend (10th/11th) led to submission issues with CRAB
    - ◇ Correlation was only fully confirmed after WLCG call
  - ◆ Opened a bunch of (low priority) tickets for various EU sites with request to restarted xrootd related services
    - ◇ Needed to activate reporting of monitoring data to a new host behind DNS alias

- ALICE -
  - ◆ NTR
- LHCb reports ( raw view) -
  - ◆ Activity:
    - ◇ MC and WG productions; User jobs.

Sites / Services round table:

- ASGC: NC
- BNL: NTR
- CNAF: Tomorrow there is a scheduled downtime to upgrade storm-fe-atlas (GOCDB link [↗](#))
- EGI: NC
- FNAL: NTR
- IN2P3: NC
- JINR: NC
- KISTI: NC
- KIT: NTR
- NDGF: NTR
- NL-T1: NTR
- NRC-KI: NC
- OSG: NC
- PIC: NTR
- RAL: NTR
- TRIUMF: NTR
  
- CERN computing services: NC
- CERN storage services: NC
- CERN databases: NTR
- GGUS: NTR
- Monitoring:
  - ◆ OTG:0059806 [↗](#): ETF ATLAS and CMS production instances will be updated to the latest ETF release tomorrow
  - ◆ Request to restart XRootD servers in EU sites
    - ◇ XRootd servers reporting to atlas-fax-eu-collector.cern.ch:9330 (for ATLAS) and cms-aaa-eu-collector.cern.ch:9330 (for CMS)
    - ◇ Due to the migration of old Gled collectors to new VMs (host hypervisors reached end of life)
    - ◇ Alias already swapped (1 week ago) but it is not enough. XRootD connection is sticky and needs a restart.
    - ◇ List of nodes that require restart: atlas, cms
  - ◆ Final reports for the September availability sent around
- MW Officer: NC
- Networks: NTR
- Security: NTR

AOB:

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This topic: LCG > WLCGOpsMeetingWeek201019

Topic revision: r16 - 2020-11-30 - JosepFlix



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