Table of Contents

cern-linuxsupport-access..................................................................................................................................1
Introduction......................................................................................................................................................1
Installation......................................................................................................................................................1
Usage..............................................................................................................................................................1
Sources............................................................................................................................................................1
cern-linuxsupport-access

Introduction

cern-linuxsupport-access can be used to enable/disable root access to the machine by CERN Linux.Support personnel (2nd and 3rd level).

- It should be the preferred way to give access to Linux.Support personnel
- This tool must be used carefully and always deactivated after closing the ticket/request.
- Users should disable it as soon as the machine is fixed.

Installation

```
yum install cern-linuxsupport-access
```

Usage

```
cern-linuxsupport-access enable

cern-linuxsupport-access disable
```

Sources

This tool is available in the linuxsupport SVN.