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cern-linuxsupport-access

Introduction

cern-linuxsupport-access can be used to enable/disable root access to the machine by CERN Linux.Support personnel (2nd and 3rd level).

- It should be the preferred way to give access to Linux.Support personnel
- This tool must be used carefully and always deactivated after closing the ticket/request.
- Users should disable it as soon as the machine is fixed.

Installation

yum install cern-linuxsupport-access

Usage

cern-linuxsupport-access enable

cern-linuxsupport-access disable

Sources

This tool is available in the linuxsupport SVN.