

Table of Contents

User Support News 10 July 2007.....	1
User Support summary.....	1
Tutorials.....	1
Documentation.....	1
WorkBook.....	1
CMS Offline Guide.....	1
Reference Manual.....	2
Getting help.....	2
Savannah.....	2
Support for grid analysis at T2.....	2

User Support News 10 July 2007

The items from which I expect feed-back are marked in red and the items which I propose as action items in the JOC meeting are marked in *bold red*.

For your information, the User Support tasks have been summarized in the CMS User Support internal area in CMSUserSupportTasks.

User Support summary

A summary A4 explaining the main User Support channels (as sent to the physics announcement HN forum <https://hypernews.cern.ch/HyperNews/CMS/get/physics-announcements/22.html> and recorded in CMSUserSupportSummary) will be given to all CMS new-comers at the account registration. It also appears in the User Support main page.

Tutorials

- A tutorial session on for summer students will held on Tuesday July 10th (60-40 participants, + 8 remote), see <http://indico.cern.ch/conferenceDisplay.py?confId=18524>
- A tutorial session on event display will be hold on August 8th, registration asked.

Documentation

Reminder:

- WorkBook: to get started and up to first analysis
- Reference Manual: **brief** description of content and purpose of **each** package
- CMS Offline Guide:
 - ◆ description of algorithms
 - ◆ usage and "how-to" documents which are too detailed for the WorkBook
 - ◆ gathers information currently spread in numerous twiki pages to a single structure.

WorkBook

The general CMSSW version in the WorkBook is now 1_3_x (although some tutorials still need to be updated). What is the appropriate moment to go for 1_5_x (or directly to 1_6_x) in the WorkBook?

CMS Offline Guide

Work in progress:

- discussed with physics coordinators and created accordingly a new area for analysis examples, build template pages for analysis groups which already have some documentation to add.
- most reco and physics objects need an extensive effort in documentation (apart from vertexing and b-tagging most pages are little more than templates)
- continuously moving in any CMSSW documentation outside these pages (the pages renamed to start with SWGuide, edited following the Offline Guide format and linked from an appropriate place)
- an example page built for the data format table:
<http://twiki.cern.ch/twiki/bin/view/CMS/SWGuideDataFormatTable>
 - ◆ this will replace the table in the reference manual which is difficult to keep up-to-date
 - ◆ the persons responsible of the data formats contacted and reminded, many areas still

uncomplete

- ◆ *some pression from the offline management needed to stress the importance of having this documentation quickly in place*

Reference Manual

Reference manual has not been build for several versions later than 1_3_2, see <http://cmsdoc.cern.ch/cms/cpt/Software/html/General/gendoxy-doc.php>. The script will be modified so that it will show only the existing versions and important missing versions for the reference manual will be built (Andreas Pf. and Aresh Vedae)

Getting help

Savannah

Encouraging its use (tutorials, user support summary), we only gain experience when using it. Negative feedback on wrong assignments, wrong replies or anything else most welcome.

Support for grid analysis at T2

A meeting organized during the June CMS week, see [agenda](#) and [minutes](#). The action items will be followed.

-- CMSUserSupport - 10 Jul 2007

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