

FAQ

A) I cannot see anything in the AM interface

Have you selected the right power side (TTCE- A or TTCE- B)?

Check the status of the scanning daemons following the procedure here.

Tracker Troubleshooting

Symptom	Possible Cause	Action to be taken
Unusual pedestal and noise distribution, in particular with peak at low value, due to a single hybrid.	Hybrid analog power malfunctioning	Verify the LR status in AM. Try to set the LR on.
Unusual pedestal and noise distribution, due to several ladders.	Absence of Vbias	Verify the appropriate Vbias value in AM. If Vbias is off, select the other (cold) DC/DC converter
Unusual pedestal and noise distribution, due to several ladders.	Absence of analog power (+/- 2.5 Volts) on several ladders.	nothing to do
No communication with half of the TDRs of a crate.	Absence of digital power (+3.3 V)	Select the other DC/DC converter (hot). If the problem is solved, ask the DAQ expert to remove the hot/cold transition in the relevant power step.

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