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# Comment Plugin Template for Support Question Comments

This page defines a custom CommentPlugin template to add comments to WebHome pages.

## Supports changing status on comment

```
%TMPL:DEF{PROMPT:supportquery}%%TMPL:P{promptbox}%Change status to: <select %DISABLED% name="SupportStatus">
<option %IF{"'%FORMFIELD{SupportStatus}%'='AskedQuestions'" then="selected='selected'" }>AskedQuestions
<option %IF{"'%FORMFIELD{SupportStatus}%'='AssignedQuestions'" then="selected='selected'" }>AssignedQuestions
<option %IF{"'%FORMFIELD{SupportStatus}%'='AnsweredQuestions'" then="selected='selected'" }>AnsweredQuestions
<option %IF{"'%FORMFIELD{SupportStatus}%'='ClosedUnanswered'" then="selected='selected'" }>ClosedUnanswered
</select>%TMPL:END%
```

Output format definition: (specify encode="off" to preserve special characters, use encode="safe" to escape special characters (e.g. for verbatim text))

```
%TMPL:DEF{OUTPUT:supportquery}%%POS:BEFORE%
%URLPARAM{ "comment" encode="safe" }%
```

```
-- %WIKIUSERNAME% - %DATE%
```

```
%TMPL:END%
```

## Input form definition:

```
%TMPL:DEF{PROMPT:support_comment}%<div class="commentPlugin commentPluginPromptBox">
<table border="0" cellpadding="0" cellspacing="0"><tr><td colspan="2"><textarea %DISABLED% rows="4">
<tr><td>Change status to: <select %DISABLED% name="Status">
<option %IF{"'%FORMFIELD{Status}%'='Asked'" then="selected='selected'" }% value="Asked">Asked questions
<option %IF{"'%FORMFIELD{Status}%'='Assigned'" then="selected='selected'" }% value="Assigned">Assigned questions
<option %IF{"'%FORMFIELD{Status}%'='Answered'" then="selected='selected'" }% value="Answered">Answered questions
<option %IF{"'%FORMFIELD{Status}%'='Unanswered'" then="selected='selected'" }% value="Unanswered">Unanswered questions
</select></td>
<td align="right"><input %DISABLED% type="submit" value="%button|Add comment%" class="twikiButton" />
</div><!--/commentPlugin-->
%BR%%TMPL:END%
```

Output format definition: (specify encode="off" to preserve special characters, use encode="safe" to escape special characters (e.g. for verbatim text))

```
%TMPL:DEF{OUTPUT:support_comment}%%POS:BEFORE%
%URLPARAM{ "comment" encode="safe" }%
```

```
-- %WIKIUSERNAME% - %DATE%
```

```
%TMPL:END%
```

## Include generic comment templates:

```
%TMPL:INCLUDE{"%TWIKIWEB%.CommentPlugin"}%
```

**Related:** SupportForumMaintenance, SupportForum, AskSupportQuestion, WebTopicEditTemplate, SupportHeader, CommentPlugin

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This topic: Support > SupportCommentTemplate

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