From: Nick Thackray
To: Jamie Shiers; Harry Renshall; support-eis (LCG/EIS support list);
cc: Maite Barroso Lopez;
Subject: Problem with SL4 version of FTS released today (gLite 3.1 Update 28)
Date: Tuesday, August 12, 2008 16:57:05

Dear all

Just to let you know that the SL4 version of FTS that was released into production today contains a serious bug (https://savannah.cern.ch/bugs/?39617). I've sent out a broadcast to all tier-1 sites + ROCs + general gLite announcement list that no-one should install this version of the service. I've also asked the release team to remove it from the repositories. There are 2 patches (https://savannah.cern.ch/patch/?2047 , https://savannah.cern.ch/patch/?2048) already entering PPS that should fix the problem. I've asked that these patches go through deployment testing in the PPS with highest priority so that they can be released into production as soon as possible. Deployment testing for a single service typically takes less than 1 day, so we should be able to get the patches out before the end of the week.

It turns out that this bug was raised 2 weeks ago but for some reason was not picked up by the release process. I'll carry out a post-mortem to find out which part of the process is broken and how to prevent it happening again.

Best regards,

Nick

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(or 165528 from CERN)