

CERN OCSP incident report (24/6/2020)

Following the regular monthly patching, the virtual machine CAOSCP01, hosting the OCSP service for the CERN certification authorities, ran out of disk space.

When rebuilding the VM on a larger size, firewall connections were lost, and the service became unreachable from outside the CERN network.

Firewall entries were re-established with the help of the Computer Security Team.

To mitigate the impact of similar problems in the future:

- another machine will be added to the OCSP cluster
- a monitoring checking the availability of the OCSP service from outside the CERN network will be setup